UNION STATION HOMELESS SERVICES

HOUSING + EMPLOYMENT + LIFE SKILLS
CES/ HFSS
AN INNOVATIVE APPROACH TO ENDING chronic Veteran, other individuals and family HOMELESSNESS IN LA County/SGV/SPA 3
ASSESS
- Street Outreach
- Assessment
- Tracking
- Ranking

ASSIST
- Document collection
- Benefits enrollment
- Bridge Shelter

ASSIGN
- Prioritize and identify most vulnerable clients
- Match clients to most appropriate housing

HOUSING!
- Housing applications
- Housing Authority RUSH
- Housing inspection
- Move in subsidy
HELPING PEOPLE THRIVE IN HOUSING ONCE THEY MOVE IN.

HOPE

ONGOING SUPPORT

MEANINGFUL ROLE

ADVOCACY
Creating partnerships to integrate people back into the community.

- Employment opportunities
- Legal Assistance
- Local churches
- Mentoring
- Medical, mental health & dental care
- Financial assistance & Literacy
- Adult education
CES/HFSS
WHO are the players In SGV/SPA 3?
An all hands on deck approach to ending Veteran homelessness by the end of 2015

- 106 Identified Currently Homeless Veterans in SPA 3
- 75 Already Connected to a Housing Resource
How does someone get connected to CES or HFSS?
Arcadia
Arcadia Mental Health
Wednesdays 8am-5:30pm
330 E Live Oak Ave.
Arcadia, CA 91006
(626) 821-5858
Walk-in’s welcome

El Monte
VOA – El Monte Access Center
Monday-Friday 9am-5pm
4501 Santa Anita Ave.
El Monte, CA 91737
(626) 442-4357
Appointment recommended but not required
Shelter referral site

Monrovia
Foothill Unity Center
415 W. Chestnut Avenue
Monrovia, CA 91016
(626) 358-3486
Please call ahead to schedule an intake appointment

Pomona
VOA – Pomona Homeless Outreach
Monday-Friday 9am-5pm
2040 N. Garey Ave.
Pomona, CA 91767
(909) 593-4796
Appointment recommended but not required
Shelter referral site

Pasadena
Foothill Unity Center
Monday-Friday 9am-5pm
191 North Oak Avenue
Pasadena, CA 91107
(626) 584-7420
Please call ahead to schedule an intake appointment

Union Station Homeless Services- Adult Center
Monday-Friday 7am-2:30pm
412 S. Raymond Ave.
Pasadena, CA 91105
(626) 791-6610
Appointment recommended but not required
Shelter referral site

Friends In Deed
Monday-Wednesday 9am-5pm
Thursday 9am-2pm
444 E Washington Blvd.
Pasadena, CA 91104
(626) 797-2402
Please call ahead to schedule an intake appointment
FEMALE CLIENTS ONLY

http://ceslosangeles.weebly.com/spa-3-san-gabriel-valley.html
HFSS Referral Process

• Contact 211 to get transferred to the appropriate FSC site
  ➢ Family will be transferred to the on-call Family Response Specialist (FRT) in order to complete a phone screening
  ➢ An FRT is available Monday-Friday from 8 am to 10 pm
  ➢ Weekend coverage is provided by a rotating schedule among all FSC sites
  ➢ 211 covers calls between 10 pm to 8 am

• Community agencies can submit an FSC referral form
  ➢ Homeless verification letter will need to be submitted along with the referral form
  ➢ FRT will follow up with the family to complete a phone screening
  ➢ FRT will provide the referring party with an update on the referral
HFSS Eligibility

• Must meet the definition of a family:
  ➢ Households consisting of one or more minor children (17 or under) in the legal custody of one or two adults who are living together
  ➢ Households currently without minor children, in which the mother is in her last trimester of pregnancy, or mothers who have been medically diagnosed as having a “high risk” pregnancy

• Must meet the Literally Homeless requirement as defined by the HEARTH Act:
  ➢ A family with a primary nighttime residence that is a public or private place not designed for or ordinarily used as a regular sleeping accommodation for human beings, including a car, park, abandoned building, bus or train station, or camping ground
  ➢ A family living in a supervised publicly or privately operated emergency or transitional shelter
  ➢ A family who is fleeing or is attempting to flee, domestic violence

• Household income must be at or below
  ➢ 30% of the HUD Area Median Income for 75% of literally homeless families served
  ➢ 50% of the HUD Area Median Income for 25% of literally homeless families served
What (housing) resources are currently available through CES/HFSS?
What does this mean for people experiencing homelessness?

- A clear path to housing
- Support to keep housing
- Assistance to succeed in the community
What does this mean for your community?

- Effective and streamlined use of resources
- Regional collaboration
- Significant reduction in chronic, veteran and family homelessness
- Significant public savings through reduced hospitalizations, emergency room visits and jailing.
Results Since July 2014

- 1549 ASSESSMENTS Individuals and Families
- 829 ASSESSED WERE CHRONICALLY HOMELESS
- 178 INDIVIDUALS IN PSH (43 VETS)
- 69 FAMILIES IN PSH
- 40 FAMILIES IN EMERGENCY HOUSING
- 64 SGV AGENCIES PARTICIPATING
HOW does my city or organization get involved?

- Partner
- Educate
- Collaborate
- Refer