

A photograph of two women standing outdoors. The woman on the left has long dark hair and is wearing a black short-sleeved top. The woman on the right has short dark hair, wears glasses, and a blue sleeveless button-down shirt. They are both smiling and have their hands on their hips. The background shows a building and some greenery.

# UNION STATION HOMELESS SERVICES

HOUSING + EMPLOYMENT + LIFE SKILLS

## 2017-2018 ANNUAL REPORT

Rebuilding Lives. Ending Homelessness.





# ABOUT UNION STATION

**Homelessness can affect anyone** – no one is impervious to it. Lack of housing, stagnant wages, skyrocketing rents and lack of opportunity or safety nets for people who are sick, disabled or trapped in the cycle of poverty have all contributed to our current homeless crisis.

For more than 45 years, Union Station Homeless Services has helped adults and families facing hunger, homelessness, and poverty in our community.

Everyday, our staff has the privilege of working with people on a journey – people who trust us enough to let us into their lives so that we can provide the **outreach, shelter, housing,** and **employment** services they need for a better life.

Union Station Homeless Services has grown and expanded in recent years. Our staff has more than doubled in size; our geographic reach has expanded to include Pasadena and

32 cities in San Gabriel Valley; and our programming has evolved and adapted to serve the most vulnerable members of our society – people experiencing chronic homelessness, chronic health conditions, disabilities, mental illness, and substance use.

Union Station will continue to leverage our decades of expertise, our innovative and life-saving programs, and our deep community connections to help people rebuild their lives.

We cannot do it alone. We must all do our part to move our homeless neighbors off the streets, and into homes for good. Together, we can build a future where every person has a life of dignity and a safe place to call home.

**Thank you for being part of the solution!**



## MISSION

The mission of Union Station Homeless Services is to help individuals and families rebuild their lives and end homelessness.





*Kids enjoying holiday activities at our Family Center*



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## EXPERIENCE

The vision expressed over four decades ago by our founders still rings true today — every person deserves a life of dignity & a safe place to call home.



## PHILOSOPHY

The lasting solution to homelessness is housing. We provide the most vulnerable members of society with housing, along with the support they need to stay housed and reintegrate into their communities.



# LETTER FROM OUR BOARD CHAIR

Dear Friends,

It is difficult for most of us to imagine the pain of losing our home, or our livelihood. While our hearts go out to those suffering these losses, the challenge of solving homelessness seems overwhelming for any one of us to be able to address individually.

To assist an individual or family to end the cycle of homelessness, we need to be able to offer them more than just a meal or a temporary bed – we need to offer them housing first, followed by assistance with the underlying cause of their homelessness, and assistance with finding employment – this is proven to be the most viable model for ending homelessness, one person or family at a time.

How can we do that as individuals? Together we can support organizations like Union Station Homeless Services that are equipped to provide life-changing services. While there is some government funding for a portion of these efforts, those funds do not cover the full cost of providing the quality services that are needed for success.

Union Station could not provide the excellent services we do without the support of and partnership with our community, donors, and supporters – all of you! You are an incredibly important part of what we are able to do, and we could not do it without you.

There is significant and growing need for our services in our neighborhoods, making your assistance even more vital today. Your voice behind efforts to expand housing alternatives is also critical – without affordable housing, it is difficult to address homelessness successfully.

I feel incredibly honored to be your Board Chair for this fabulous organization! I continue to be amazed by the quality and dedication of the Union Station staff and their caring hearts for our clients. We were fortunate to be able to recruit Anne Miskey as our new CEO this year to lead the organization forward. I want to thank Anne and the wonderful leadership team for the great partnership they have with our board.

Most of all I want to thank you, our supporters, donors, and volunteers! We could not achieve what we have done, or will do in the future, without your dedication and continued support.

If you would like tangible evidence of the results of your support, I would encourage you to go to our website and watch the video testimonials from a few of our graduates.\* You will find them to be an inspiring demonstration of the vital work done by Union Station Homeless Services every day.



Gratefully,

A handwritten signature in black ink, appearing to read 'Jim Moore'.

**Jim Moore**  
*Board Chair, 2018*

**\* Check out our client success stories!**  
**[unionstationhs.org/clients](http://unionstationhs.org/clients)**



# LETTER FROM OUR CEO

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Dear Friends,

To use the words of Charles Dickens, 2018 was, in many ways, “the best of times, and the worst of times.” Sadly, we watched as the issue of homelessness grew ever more visible throughout Los Angeles County. The increasing costs of rents, the lack of affordable and supportive housing, and the stagnant wages throughout our region have created a perfect storm, in which too many of our neighbors are drowning. But we cannot let these facts weigh us down, or turn us from our goal – because there is good news, and there is hope as Union Station Homeless Services, our staff, volunteers, donors and clients continue to work to permanently end homelessness for every man, woman and child in our region.

Over the past year we have witnessed lives changing and hope returning to many people. We have been privileged to walk beside and support those who are experiencing homelessness and those we have helped move on to housing and stability. Seeing the incredible resilience of people is not only heartwarming, it confirms that, no matter what their situation, we must never give up trying to make a difference in people’s lives.

**We did not give up on Chris, who, after years on the streets, finally moved into permanent housing.** And yet he continued to be alone – “never looking to anyone for anything.” But this year we helped Chris join our Mentor program. Just recently he spoke to our board of directors and told them that, “for the first time I know what it is to have a friend.” And now, because of the support of his friend and mentor Fred, Chris is enrolled in a public speaking course to learn how to advocate in order to help end homelessness for others. He is no longer homeless, and he is no longer alone.

**We did not give up on Jacqueline, a 65 year old woman who spent the last five years living on the streets.** She lost her home of 35 years when it was sold and she was forced to move. She was sleeping in a tent on the street and had given up hope when she met one of our outreach workers. As a result, today she is living and thriving in a beautiful one bedroom bungalow. She volunteers her time and her resources, raising awareness and helping improve the quality of life of those living in her community. Jacqueline is home.

**We did not give up on Kimberly and her family, who were homeless.** They were finally sheltered at our Family Center. During their time there both parents were able to obtain employment and our staff helped them improve their credit rating so that they would be eligible for a new apartment. They are now permanently housed and doing well.

While 2018 has been a difficult year for many, and a time of further transition at Union Station, I am so proud to be part of this amazing organization. With the support of a strong leadership team, a committed and engaged board of directors – and the passion, commitment and support of our donors and volunteers – we continue to grow and reach even more people throughout Pasadena and San Gabriel Valley.

In 2019, we will keep working tirelessly and always with compassion to help those experiencing homelessness and those we have helped house. Our focus will be on permanent solutions for people – from housing and services, to our community allies program, to increasing our efforts around job training and employment.



Together let us make 2019 “the best of times” by permanently ending homelessness for as many people as we can. Thank you for all you do to support Union Station Homeless Services and the people we serve.

Warm Regards,

*Anne Miskey*

**Anne Miskey**  
Chief Executive Officer

# UNION STATION AT A GLANCE

## OUR IMPACT



**3,287 Served**

Helped more than 3,200 people find shelter, housing, and services.



**727 Sheltered**

Provided more than 700 people with safe emergency and bridge housing.



**902 Housed**

Successfully helped more than 900 people move from homelessness to safe housing.



**133,000 Meals**

Served more than 133,000 meals to individuals and families that were hungry and in need.



**265 Employed**

Helped more than 265 job seekers secure and retain employment through our programs.



**3,041 Volunteers**

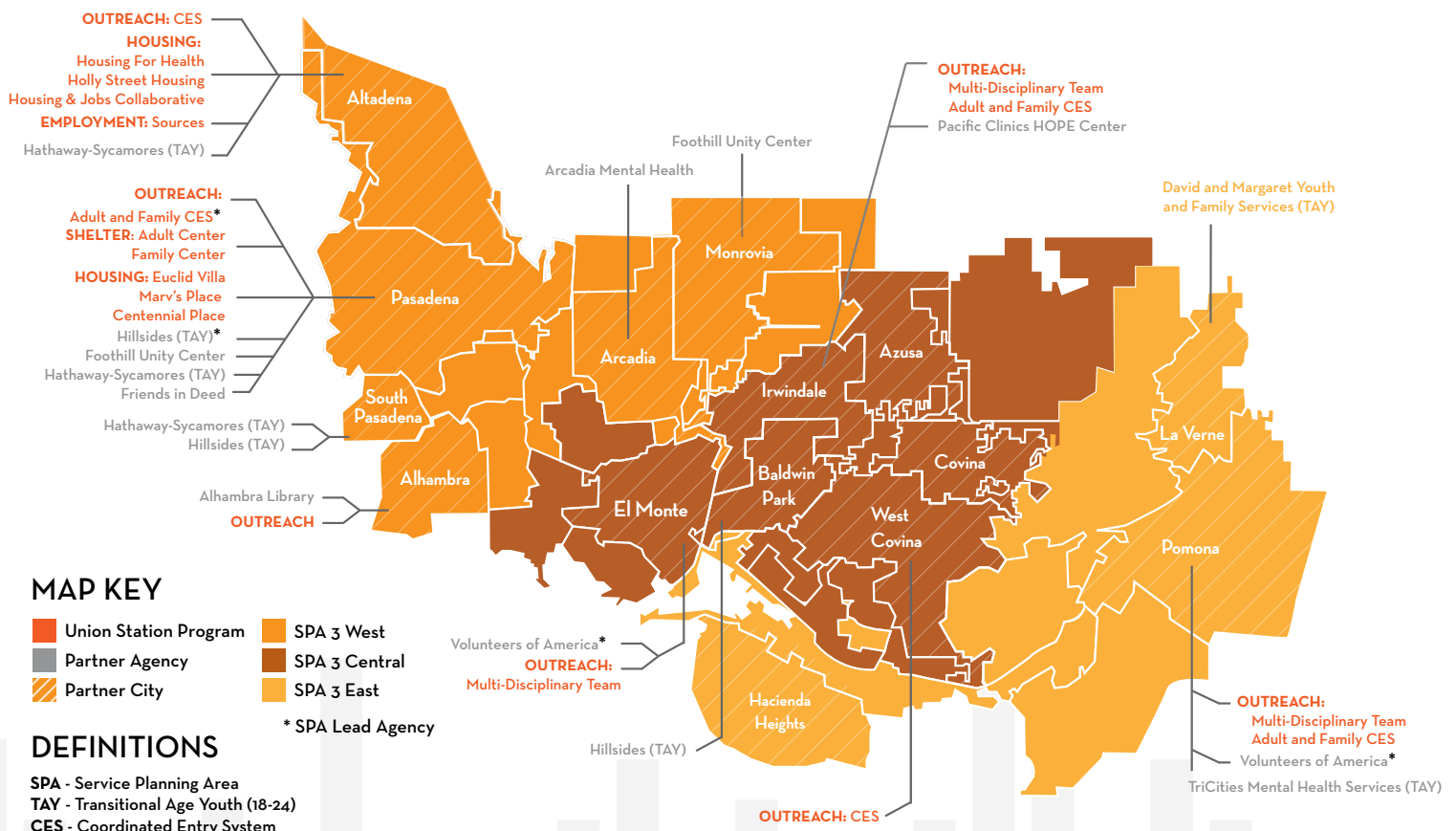
Our work was made possible by more than 3,000 volunteers, including individuals, businesses and foundations.

## OUR REACH

In 2014, we expanded our reach into the San Gabriel Valley when we were selected as the lead agency for LA County's *Coordinated Entry System (CES)*, a "no wrong door approach" that increases the ability of people experiencing homelessness to quickly connect with the services and housing they need. Our highly skilled and multidisciplinary outreach teams and our extensive knowledge of community resources helps us connect with individuals and families experiencing homelessness and help them end their homelessness.

The map below highlights Union Station and our CES partner agencies' efforts in the San Gabriel Valley.

*\*More information can be found on page 12.*





# ENDING HOMELESSNESS

## Housing First: The lasting solution to homelessness is housing

We provide the most vulnerable members of our society with housing first, so they may stabilize and receive the support they need to stay housed for good and reintegrate into their community.

### Care Coordination

We provide the support people need to stay housed. We connect people to community-based services, medical and mental healthcare services, education and employment opportunities, and benefits enrollment.

### Trauma Informed Care

Poverty, hunger, domestic violence and homelessness - these are traumatic experiences. Our programs and facilities are designed to foster physical, psychological and emotional safety for those we serve.

### Harm Reduction

Our low-barrier programs meet people "where they're at" and help them reduce negative consequences of substance use, with strategies ranging from safe, managed use to abstinence.

## Threats to Housing Stability



Lack of Affordable Housing



Unemployment or Underemployment



Domestic Violence



Substance Use



Health



Mental Health

## People Experiencing Homelessness



### GENDER\*

66% MALE

32% FEMALE



### FAMILIES VS. INDIVIDUALS\*

20%

80%

Families

Individuals

### AGES\*

9%

6%

63%

22%

<18 18-24

25-54

> 55



L.A. County

**52,765**



San Gabriel Valley

**4,282**



Pasadena

**677**

Source: Los Angeles Homeless Services Authority

\*In Los Angeles County



# OUR STAFF



Administrative Staff

Photo by: Austin Sosa (sosaphoto.com)

Nancy Pinones  
Eduardo Preciado  
LaViva Primm  
Lawrence Regalado  
Cinthia Requa-Robles  
Elsa Rios  
Steven Rivera  
Daphne Rosales  
David Ruiz  
Lorena Ruiz  
Kenia Ruiz Torres  
Jessica Salazar  
Alicia Sanchez  
Loretta Sanchez  
Mike Santana  
Carlos Santos  
Jonathan Scherck  
Ian Scott  
Lauren Scott  
David Sensente  
Edward Sharon  
William Shelby  
Tanicka Shelton  
Virgil Shepherd  
Rafael Solis  
Charles Stephens  
Hope Stremski  
Sara Tayyar  
Sarah Teeters  
Yung Thai  
Sarah Tower  
Lan Truong  
Virginia Valencia  
Alim Vasquez  
Delia Viramontes  
Marcus Washington  
Guy White  
Jasmyne Wilkerson  
Zaira Zambrano

Wakeela Abdus  
Shakur  
Emily Aguirre  
Quianna Akins  
Alex Alarcon  
Claudio Allman  
Raquel Alva  
Anna Aust  
Aldonia Bailey  
Cheryl Bates  
Dana Bean  
Melissa Bergstrom  
Amy Bonds  
Alexis Boothby  
Barbra Bowman  
Erin Brand  
Evelyn Brathwaite  
Maribel Briseno  
Jennifer Burgos  
Barbara Burns  
June Carr  
Blanca Castellanos  
Eric Chavez  
Tony Cifuentes  
Thomas Cobb  
Brindi Cole  
Daniel Cole  
Gwendolyn Coleman  
Nita Collins

Mayra Contreras  
Clara Contreras  
Karen Corbid  
Kimberly Crawford  
Seanroy Davis  
Kristin Delgado  
Hannah Diep  
Mary Dinsmore  
Anita Escobar  
Mary Ferguson  
Jaleh Fierro  
Nicole Flores  
Tyler Flynn  
Amber Follett  
Emily Fredrickson  
Mario Galeano  
Gayane Gamarian  
Maria Gamboa  
Diane Garcia  
Michelle Garcia  
Brittney Gardner  
Veronica Gentry  
Maria Ghokassian  
James Goodwin  
Audrie Gordon  
Amanda Green  
Loretta Guerrero  
Michelle Gutierrez  
Stephanie Harris

Shannae Hart  
Calvin Hayes  
Amanda Haywood  
Keith Hendriksen  
Arianna Hernandez  
Sonya Hernandez  
Yuliana Hernandez  
Juarez  
Tiffany Hilton  
Nancy Hinojosa-  
Soberanis  
Clare Holzer  
Diann Horton  
Keisha Hosea  
Ryan Izell  
Darryl Kagan  
Mwayi Kanjadza  
Adam Kaplan  
Morris Kellybrew  
Sevana Keshishian  
Sylvia Khatchadourian  
Elizabeth Lamb-  
Shelby  
Elena Ledford  
Ronald Levy  
Daniel Lima  
Benny Lira  
Gina Long  
Maria Lopez

Paola Lopez  
Ramon Lopez  
Renee MaGee  
Consuelo Macias  
Guadalupe Martinez  
Yvette Martinez  
Rachel McHenry  
Catherine Medina  
Luis Mejia  
Julie Meza  
Joyce Miles  
Anne Miskey  
Noemi Monarrez-Ortiz  
Javier Monroy  
Jennifer Morales  
Darryl Morgan  
Shawn Morrissey  
Debbie Mota  
Patricia Mowlavi  
Regional Neal  
Lori Nipper  
Aaron Norona  
Cynthia Ochoa  
Nina Palmore  
Jose Partida  
Ople Pearson  
Jermill Pennington  
Sandra Peterson  
Quang Pho





## EXECUTIVE TEAM



**ANNE MISKEY**  
Chief Executive Officer



**PATRICIA MOWLAVI**  
Chief Financial Officer



**RYAN IZELL**  
Chief Programs Officer



**DANA BEAN**  
Sr. Director of Development  
& Communications



**AMANDA GREEN**  
Sr. Director of  
Operations



**ADAM KAPLAN**  
Sr. Director of  
Human Resources





# WE LOVE SERVING HERE AT UNION STATION HOMELESS SERVICES!



*Photo by: Gina Long*



# BOARD OF DIRECTORS

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## OFFICERS

### **Jim Moore, *Chair***

Wells Fargo The Private Bank,  
Regional Private Banking Manager

### **Marie Queen, *Vice Chair***

James J. and Sue Femino Foundation,  
Director

### **Mitchell Kauffman, *Secretary***

Kauffman Wealth Services,  
Owner / Managing Director

### **Cathy Simms, *Treasurer***

Wells Fargo The Private Bank,  
VP, Senior Private Banker, (Retired)

## MEMBERS

### **Holger G. Besch**

Seyfarth Shaw LLP;  
Partner in the Labor & Employment  
Department

### **Dianne H. Bukata**

Hahn & Hahn LLP,  
Estate & Trust Planner

### **Brittany Duke**

Palermo, Barbaro, Chinen & Pitzer,  
Attorney

### **Jay Goldstone**

MUFG Finance,  
Managing Director

### **Eric (Tony) Gronroos**

Hinton, Kreditor & Gronroos, LLP,  
CPA

### **Paul Haaga III \***

Capital Group Private Client Services,  
Assistant Vice President

### **Maxine Harris**

Bank of the West,  
Vice President & Senior Trust Officer

### **Grace Kim**

RSAM, LLC,  
Managing Member

### **David Mans \***

Fierstadt & Mans, LLP,  
Founder and Senior Co-Partner

### **Rob Levy**

Home Street Bank, VP, Senior Loan  
Officer Branch Manager;  
The Raymond 1886, Proprietor

### **Alan Maltun**

The Albernathy MacGregor Group, Inc.  
Principal & Consultant, (Retired)

### **Jim McCarthy**

Goldstar Events Inc.,  
CEO and Co-Founder

### **Greg Prout**

Global Realty,  
Real Estate Broker

### **Jan Sanders**

Director of Libraries and Information  
Services,  
City of Pasadena (Retired)

### **Lonnie Schield**

Building Industry Partners,  
Managing Principal

### **Arnold Siegel**

Loyola Law School,  
Professor, (Retired)

### **Janie S. Steckenrider**

Loyola Marymount University, Professor  
Coldwell Banker Residential Brokerage,  
Realtor

### **Jesse Torres**

Biltmore Group, LLC  
Partner and Chief Strategy Officer

### **Kevin Trieber**

Bank of America,  
Senior Vice President

### **Pam Wald**

Kaiser Permanente,  
Physician (Retired)

*\* Rotated off the board in 2018*



## Outreach Team

*Meeting our clients on the streets, libraries, & hospitals*

# OUTREACH

**Union Station Homeless Services** leads the delivery of homeless and housing services throughout the San Gabriel Valley. In collaboration with dozens of partner agencies and organizations in the region, we are working to help end homelessness.

Our field-based outreach teams locate and assess people who are experiencing homelessness throughout the San Gabriel Valley. They build trust and help people on their journey to finding safe and affordable housing.

### Our outreach teams for adults and families include:

- **Coordinated Entry System (CES):** Streamlines the process of finding housing for those individuals who are homeless — with the goal of housing the most vulnerable people first.
- **Family Coordinated Entry System:** This is the primary point of entry for families seeking services who are experiencing or at-risk of becoming homeless.
- **Multi-Disciplinary Team (MDT):** Outreach teams consist of care coordinators, nurses, substance use counselors, mental health clinicians, and formerly homeless peer advocates.

“We meet people at their most vulnerable. We develop trust and real relationships which help us to reach more people that otherwise might not be reached.”

— Sean Davis, Housing Navigator



**Sean**  
*In the streets of Monrovia*



# SHELTER

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We offer safe bridge housing for adults and families. Our residents meet at least weekly with a care coordinator and aim to move into permanent housing within 90 days. Our residents have access to meals, supportive services, medical and mental healthcare, substance use recovery programs, career development classes, and enrichment activities to help them rebuild their lives. We also provide motel vouchers for adults and families as a short term solution.

## Our bridge housing include:

- The Adult Center, 56 beds for adults
- The Family Center, 50 beds for parents and children
- Motel vouchers provide additional crisis and bridge housing opportunities.

## HERNANDEZ FAMILY

Not too long ago, Jorge\* and his wife Sophia\* were your typical family, with two young children, Marcos\* (4) and William\* (1). Jorge worked hard to support his family but when he suffered a work accident, his general contracting business collapsed, making Jorge feel like his world was turned upside down.

No longer able to pay the rent, the family was evicted from their home without a place to go. With mounting debts and no relatives or friends to turn to, the family's only choice was to live in their car with their belongings and the pet dog. Jorge struggled to provide even the basics for his family like food, or gas to drive the children to school. Things were getting harder and harder and Jorge was losing all hope.



In blind desperation with nowhere to turn, Jorge was feeling worthless and ashamed when someone referred him to Union Station Homeless Services for help. To Jorge's relief, we were immediately able to house them temporarily at our Family Shelter, while also searching for a permanent home for the whole family.

***Being connected to Union Station was Jorge's first step to getting his confidence back.*** We helped him enroll the children in a local school, and with support from our amazing housing navigators, he found his family a permanent home so they could all live together and start building a new life.

Our team was able to focus on improving the emotional, physical and mental well-being of the whole family to help them overcome the trauma of their homelessness and start smiling again.

We're excited to report that the family is now happily living under the same roof. We are continuing to support Jorge to get back on track and re-establish his own business so the family can regain their independence, plan a positive future, and rebuild their loving home.

To read their full story and other success stories, visit: [unionstationhs.org/clients](https://unionstationhs.org/clients).

\* Names and image changed for privacy.

# HOUSING

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Nothing can replace a set of your own keys and a door that locks. Supportive housing offers adults and families the opportunity to rebuild their lives in safe, affordable, and private apartments with onsite support services. Our staff offers counseling, care coordination, and enrichment activities such as nutrition, budgeting, yoga, music lessons and more to help foster a happy and healthy community.

## We operate three supportive housing apartment buildings in Pasadena:

- **Centennial Place**, 142 single-room occupancy (SRO) apartments for adults
- **Euclid Villa**, 14 apartment units for families
- **Marv's Place**, 19 apartment units for families

## We also operate scattered site housing programs with rental subsidies for adults and families:

- **Housing for Health** provides specialized services and recuperative care for people with complex physical and behavioral health conditions
- **Housing and Jobs Collaborative** provides rental subsidies and job opportunities for homeless adults and families
- **Holly Street Housing** provides vouchers and support for adults and families in Pasadena

## CHARLIE

Born in downtown LA, Charlie had a relatively normal childhood and loved the beach, surfing, and skating. However, after his mother passed away, Charlie wandered the US and had odd jobs here and there, never really settling into one location. Charlie eventually settled down and got married, but that ended quickly. After remarrying and getting a second divorce, Charlie found himself struggling financially, having relied on the second income of his ex-spouse, due to a serious illness that caused him unexpected seizures.

He found himself homeless shortly afterwards, even with a job at a local fine dining establishment. ***"Homelessness used to be a paycheck away. Now even someone with a job can end up homeless."***

Charlie quickly realized that it was nearly impossible to maintain employment without having stable housing and soon thereafter lost his employment. As an avid videographer, Charlie started documenting his journey through homelessness on a daily basis. He tried getting housing on his own, but soon realized that the process was extensive and exhausting. Even with no history of drug or alcohol usage, not having a place to rest without fear of being harassed or attacked made him constantly tired.

Soon after, he reached out to Union Station Homeless Services and was connected to Virgil, one of our housing navigators. "Virgil worked so hard for me and didn't give up on me, even when I didn't follow through. His persistence allowed me to find housing and a safe place to call home," said Charlie. Now with several interviews lined up and a place of his own, Charlie has a bright outlook on his future, "I am optimistic about restarting my life and being able to give back to society some way."



***"We need housing now. No one dreams of being homeless."***

To read Charlie's full story and other success stories, visit:  
[\*\*unionstationhs.org/clients\*\*](https://unionstationhs.org/clients).





Sources Career Development  
*Client Working With Our Sources Team on Career Skills*

## EMPLOYMENT

For more than 22 years, we have partnered with job seekers to assist them in reaching their goals by employing holistic and multidisciplinary tactics that have proven to be effective with people in transition.

### Sources Career Development Program

Our signature **Sources Career Development Program** connects homeless and very low-income job seekers to meaningful employment. Established in 1996, the program addresses the short-term need for employment and the long-term goal of career advancement. Participants receive individualized job-search and career development assistance such as one-on-one counseling; comprehensive job-search resources; interview, transportation and work clothes assistance; follow-up retention support; and access to computers and phones. Sources services are ongoing and members know they can return for services as needed throughout their careers.

We are one of three agencies in Los Angeles County managing the **Enhanced Transitional Subsidized Employment (TSE)** program, which provides subsidized employment opportunities for CalWORKs participants. This unique program model helps get formerly homeless job seekers into the workplace more quickly to learn skills and gain tangible experience, as well as receive an additional layer of support services and care coordination to set them up for success. One truly unique component of our program is the housing navigation and housing subsidies that participants receive through the **Housing and Jobs Collaborative (HJC)**. Sources also provides employment services to help people with disabilities get back to work through the **State of California Department of Rehabilitation (DOR)**. Whether recovering from a work-related injury, chronic illness, or experience of overwhelming mental and emotional problems – at Sources, job seekers from DOR learn about the range of job opportunities open to them.



Erika  
*is working full-time*

**“I grew confident, strong and gained tons of knowledge working as a TSE at Union Station! I was able to save money, buy my own car, and get me and my kids our own place.”**

# 2017-2018 FINANCIALS

**Union Station Homeless Services** is proud to be the lead agency coordinating homeless services in the San Gabriel Valley. Our strategic growth is bolstered by LA County voter's commitment to end homelessness via passage of Measure H. We are driven to deliver innovative, client-centered services that focus on best practices, data-driven results, and quality outcomes. Our programming has adapted to serve homeless individuals, veterans, and families with increasingly complex needs including chronic homelessness, chronic health conditions, disabilities, mental illness, and substance abuse.

While government contracts enable us to widen and deepen our impact, we continue to rely heavily on the generosity of our community. Thanks to our donors, we helped thousands of people access housing and supportive services. We also have made important investments in the agency's capacity this year by hiring more credentialed staff, expanding our offices, and beginning to upgrade our IT infrastructure.

Our most important fiscal commitment has always been to maximize our dollars to have the most impact in the lives of people we serve. We regularly evaluate our processes and practices, and constantly improve and streamline them.

Nearly 80% of our total expenses are program related, directly supporting our mission of rebuilding lives and ending homelessness.

*Our Fiscal Year 2018 audited financial statements are available upon request.*

## INCOME

23%	Private Support	\$3,371,665
11%	Individuals	1,479,791
7%	Foundations	774,513
5%	Special Events	619,112
3%	Gifts-in-Kind	293,669
1%	Business & Corps.	151,842
1%	Other Organizations	13,312
<1%	Congregations	39,426
67%	Government Grants	\$9,670,003
10%	Other Income <sup>1</sup>	\$1,426,009
<b>Total Income</b>		<b>\$14,467,677</b>

## EXPENSES

79%	Program Services	\$10,845,257
<i>Includes outreach, bridge housing, rapid re-housing and prevention assistance, supportive housing, care coordination, mental health services, employment assistance, and meals.</i>		
14%	Management and General	\$1,906,433
7%	Fundraising & Special Events	\$1,032,446
<b>Total Expenses<sup>2</sup></b>		<b>\$13,784,136</b>

## STATEMENT OF FINANCIAL POSITION

ASSETS	2018	2017
Current Assets	\$16,008,789	\$13,957,840
Property / Equipment	\$6,759,341	\$7,291,571
Other Assets	\$2,389,369	\$2,260,840
<b>Total Assets</b>	<b>\$25,157,499</b>	<b>\$23,510,251</b>
<b>LIABILITIES</b>		
Current Liabilities	\$3,328,219	\$2,364,512
Long-term Liabilities	\$2,400,361	\$2,400,361
<b>Total Liabilities</b>	<b>\$5,728,580</b>	<b>\$4,764,873</b>
<b>NET ASSETS</b>		
Unrestricted	\$7,575,724	\$7,387,824
Temp. Restricted	\$9,919,238	\$9,450,641
Perm. Restricted	\$1,933,957	\$1,906,913
<b>Total Net Assets</b>	<b>\$19,428,919</b>	<b>\$18,745,378</b>
<b>Total Liabilities &amp; Net Assets</b>	<b>\$25,157,499</b>	<b>\$23,510,251</b>

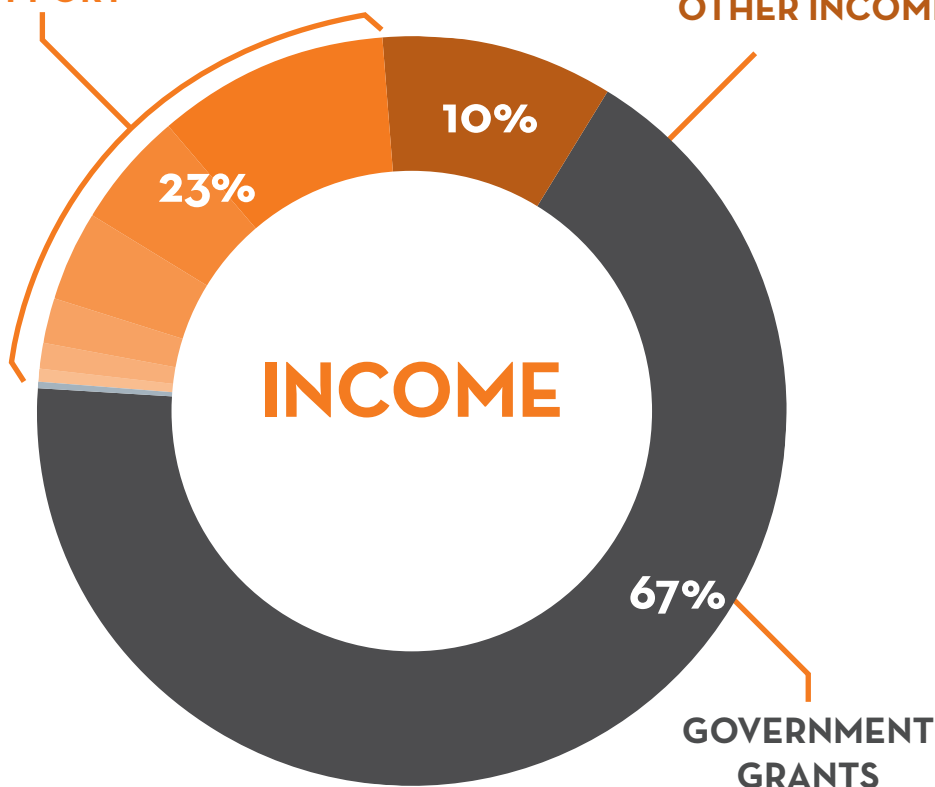
<sup>1</sup>Net Investment Income, Gain on Sale of Investment, Unrealized Gain on Investment, Other Contribution Income, bad debt

<sup>2</sup>Includes depreciation expense



PRIVATE  
SUPPORT

INTEREST &  
OTHER INCOME

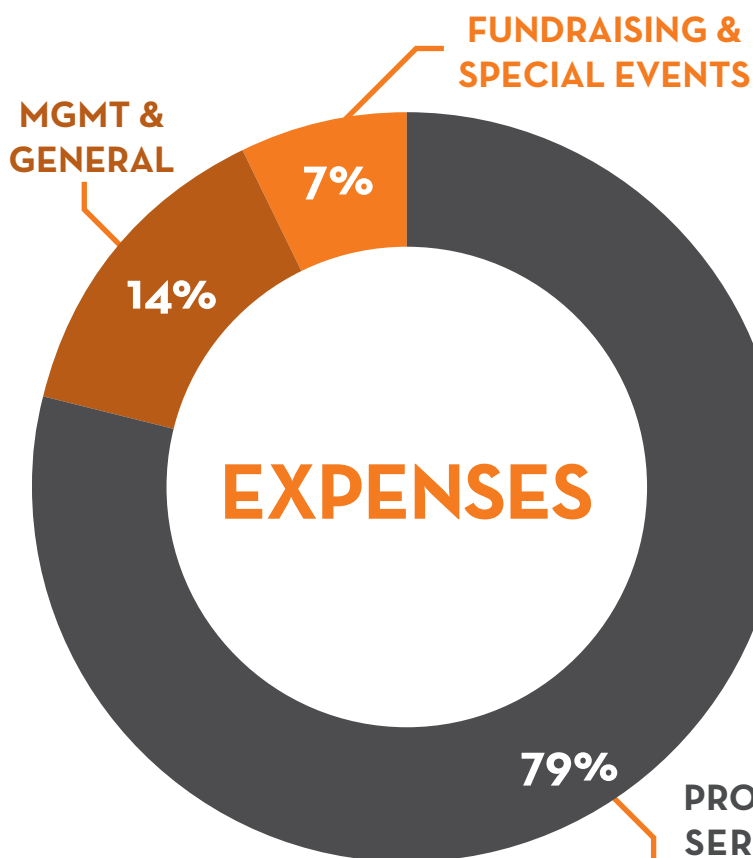


**67%**  
GOVERNMENT GRANTS

**23%**  
PRIVATE SUPPORT

- 10% Individuals
- 5% Foundations
- 4% Special Events
- 2% Gifts-In-Kind
- 1% Congregations & Organizations
- 1% Business & Corporations

**10%**  
INTEREST / OTHER INCOME



**79%**  
PROGRAM SERVICES

- Meals
- Shelter
- Housing Navigation
- Care Coordination
- Mental Health Services
- Employment Assistance
- Rapid Re-Housing
- Homeless Prevention Services
- Emergency & Permanent Housing

**14%**  
MANAGEMENT & GENERAL

**7%**  
FUNDRAISING &  
SPECIAL EVENTS

# VOLUNTEER & COMMUNITY PROGRAMS

**24,075**  
**Sack Lunches**  
**Distributed**



Since our humble beginnings 46 years ago on Union Street, volunteers have served as the backbone of Union Station Homeless Services.

From providing tutoring and job development support, to cooking and serving thousands of meals in our kitchens each year, our incredible community of over 3,000 volunteers works tirelessly to make sure our clients are supported at each step of their journey to a better life.

They support life-changing programs that enable individuals and families experiencing homelessness to get back on their feet, reach their goals, and achieve and maintain personal stability.

**32,537**  
**Volunteer Hours**  
**Value of \$871,330**



## YOUNG LEADERS SOCIETY

Union Station's Young Leaders Society (YLS) was established in 2013 by current board member Grace Kim, along with a team of young professionals and volunteers who are passionate about the mission and vision of Union Station.

**11,500+**  
**In-Kind Donations**  
**Value of \$303,256**



UNION  
STATION



The group continues to grow in its vibrant and diverse membership of highly skilled young professionals who volunteer together, network and support the community.

Through various fundraising events organized since its inception, YLS has raised more than \$50,000 in unrestricted funds in support of Union Station's life-changing programs.

Its members enthusiastically work to develop further opportunities to fundraise for the organization and broaden Union Station's reach.

**41,934**  
**Hot Meals**  
**Served**



**3,041**  
**Individual &**  
**Group Volunteers**



**Young Leaders Society**  
*Professional development session*



# ADOPT-A-MEAL GROUPS

Adopt-a-Meal groups provide over 41,000 hot meals every year. They commit to provide a specific meal – breakfast, lunch or dinner for families or individuals staying at our Adult Center and Family Center. These groups provide meals and hope – every month – to hungry and hurting people here in Pasadena. Thank you for your time and generosity!

Alhambra Healthcare & Wellness Centre	Church, Altadena	Mosaic Church	Remarq
All Saints Pasadena Church - Education for Ministry Class	First United Methodist Church, Pasadena	Mosque of San Gabriel	Rose City Church
All Saints Women's Council	Flintridge Prep - AC AAM	Nandalala Mission	Sakhrani Group
Altadena Community Church	Flintridge Prep-Athletic Council On Leadership	NCL - Pasadena (AC)	San Marino Community Church
Bank Of America/Merrill Lynch Wealth Management	Foothill Community Church	NCL- San Marino Chapter	Sovereign Grace Church
CalTech Y	Friendship Baptist Church - Young Adult Ministry	NCL-Pasadena (FC)	St. Anthony Greek Orthodox Church
Carrigan	Gonzalez Goodale Architects	Neighborhood Unitarian Universalist Church, Pas.	St. Barnabas Episcopal
Carter's Angels	Good Samaritan Fellowship	Nelson Haung	St. Elizabeth of Hungary Catholic Church
Centerplate at the Pasadena Convention Center	Grebow & Friends	Old Pasadena Guides	St. Philip's School Youth Group
Church of Christ Scientist - La Canada	Hannula - Church Group	Orange Grove Monthly Meeting Society of Friends (Quaker)	St. Rita's Men's Club
Church of the Good Shepherd	His Servants	Our Savior Lutheran Church - Adult Group	St. Steven's Cathedral Group
Compassion Club	Holy Family Youth Ministry	Our Savior Lutheran Church - Youth & Adult	St. Vincent de Paul
Conrad Family	Jack and Jill of America	Pasadena Armenians	Stagecoach Drivers
D.A. Davidson & Co.	Joshua Fellowship at CEFC	Pasadena Christian Church	Temple Beth David
Duran Family	Kids for Change	Pasadena Federal Credit Union	The Kyle Bell Team
East Meets West Parent Education Club	Kiwanis Club of Pasadena	Pasadena Host Lions Club	The Momsen Group
Eucharist Of The Beloved	KP Foodies	Pasadena Jewish Temple	Tracy Joseph Crew
Fine Group	KP Kaiser Permanente NFS	Pasadena Jewish Temple	Trinity Church - Monterey Park
First Congregational Church of Pasadena, United Church of Christ	La Canada Presbyterian Church	Pasadena Mennonite Church	Unicorns & Rainbows!
First Friday Friends	La Salle High School	Polytechnic High Schoolers	Union Station Homeless Services' Board of Directors
First Presbyterian	Ladies on a Mission	Polytechnic School Faculty	Vallejo Drive SDA Church
	Lifeway Church Glendale	Prism Church (FH)	Vargas Team
	Lyons and Associates, Inc.	Prototypes	Victory Bible Church
	Materia	Queen Family & Friends	We Care (Wescom)
	Metropolitan Baptist Church	Randy Shulman and Friends	Westridge School Upper School
			Young Leaders Society





**Adopt-A-Meal Groups**

## SACK LUNCH GROUPS

Groups purchase food supplies and prepare 50 sack lunches, once a month, for 12 months. These lunches are provided to our Outreach teams, Adult Center residents who work, and Family Center children and their parents.

AMI - LA Inland Lajna Sadr  
Arango-Bachand Family & Friends  
Avery Dennison  
Bodhi Path Pasadena  
Burnham-Evans Family  
Carolyn & Dennis Cosso  
Church of God of Southern California  
Cong. Hugat-Haverim  
DB Casting LLC  
Elizabeth Taylor  
Elsa Lee and Friends

Gary and Melissa Tsai Family  
Girl Scout Troop 5021  
Green Dot Corporation-Risk Holden  
Holt Group  
Holy Assembly Church of God  
Hyunju Kim  
Ivy Tran  
Kids Serve Pasadena  
Knox Presbyterian Church  
La Canada High  
La Canada Juniors - Meals on Heels

La Canada Kids and Teens  
La Salle High School  
Maria Torres  
Mayfield School 5th Graders  
Megan Yang  
Mullikin  
NCL Glendale  
Nelson Haung  
Nikki High Family Group  
Olah Family  
Phong Lam  
Restoration Sgv Church  
Richard Haluschak

Samantha Jenkins  
San Marino Congregational  
United Church of Christ  
Sandwich Group  
St. Andrew School  
Stacey Hsieh  
Steenwyk Group  
Team Amber  
The Chen Family  
The Khazra Family  
The Mentor Group  
The Weirick Family

## ADOPT-AN-ITEM GROUPS

Adopt-an-Item is an effort to ensure the most needed food items are made available to our kitchen on a consistent basis. Groups adopting much needed items help us continue to meet the needs that our clients and local community members face everyday.

Naina Bhoot  
Anita Cassity  
Sue Cisneros  
Larry Eggers

Lyn Goss  
Seira Kurian  
Lai-Kit Lew  
Mark Mariscal

Rosanna Mendez  
Frank Montgomery  
Jad Nachabe  
Kendra Nitta

Phyllis Wolf



# 2017-2018 EVENTS



Photo by: Juan Flores (jflophoto.com)

## MASTERS OF TASTE

Over 2,500 LA foodies walked the field of the Rose Bowl on May 6th for Union Station's 3rd annual Masters of Taste event. This was the largest event in Union Station's history!

More than 85 Culinary, Beverage and Sweet Masters provided delicious tastings for guests as they experienced the Rose Bowl field and supported Union Station Homeless Services.

This event would not be possible without the amazing support from HomeStreet Bank, Judith L. Chiara Foundation, Woodford Reserve, Western Asset, and our community. **Over \$508,000 was raised in support of our life changing services.** Thank you!

## EVENING FOR THE STATION

Evening for the Station has a long history of entertaining and raising support for the organization's life-changing programs.

2017 marked the 18th annual Evening for the Station and Union Station Homeless Services hosted an incredible night of magic at The Rose in Pasadena to demonstrate that everyone can perform magic by helping to make homelessness disappear.

With over 350 community, business and civic leaders in attendance, the event featured a talented lineup of top magicians from the famed Hollywood Magic Castle. It was truly a night of magic!



Photo by: Mario Galeano



Photo by: Austin Sosa (sosaphoto.com)

## DINNER IN THE PARK

The best way to give thanks is to give back! This past Thanksgiving, Union Station supporters showed community spirit and compassion to those in need! Hundreds of volunteers of all ages gathered together on Thanksgiving to serve meals and cheer at Union Stations' 48th annual Dinner in the Park. Over 2,000 meals were served to individuals and families experiencing homelessness or poverty, senior citizens, and those who were alone for Thanksgiving or unable to afford a holiday meal.

Special thanks to our main sponsor Tsutayo Ichioka & Satsuki Nakao Foundation, as well to as Citizen's Business Bank, Individual Food Service, Goldstar and Centerplate, who make this event possible! We would also like to thank our amazing community members, who donated their time and purchased items from our wish list!



**Advisory Council Members**

# ADVISORY COUNCIL

**Our Advisory Council is composed of former board members, community leaders, and long-time supporters of Union Station Homeless Services.**

Kathryn A. Barger  
 Andrew F. Barth  
 Michael J. Beck  
 William J. Bogaard  
 Charles Carroll  
 Charles A. Chiara  
 Judy Chu  
 Don R. Conlan  
 Michael A. Cornwell  
 Gordon Crawford  
 Michael Danneker  
 Bill Davis  
 Gregory P. Dubois-Felsmann  
 Joel S. Edstrom  
 Hector Elizondo  
 Nancy L. Fairchild  
 Robert J. Floe  
 Jill A. Fosselman  
 Cecilia R. Fox  
 Diana J. Gamble  
 Garth G. Gilpin

William E. Goldmann  
 Marcia Goodstein  
 Marvin M. Gross  
 Karen Gross  
 Paul Haaga III  
 Heather S. Haaga  
 Ann Hamilton  
 Maxine E. Harris  
 James C. Hart  
 Dick S. Heiser  
 Dolores Hickambottom  
 Chris Holden  
 John G. Horn  
 William H. Hurt  
 Linda C. Jahnke  
 Jane Kaczmarek  
 David L. Kamansky  
 Margo Kidushim  
 Sharon Kirchheimer  
 Terrence P. Krupczak  
 Hannah Kully

Carol Liu  
 Robert McCrary  
 Joanne Moran  
 Wendy Munger  
 Dana P. Newman  
 Diana L. Peterson-More  
 Gloria S. Pitzer  
 Thomas A. Polenzani  
 Gerry Puhara  
 George F. Regas  
 Karen Reynolds  
 Elliot A. Sainer  
 Susan San Filippo  
 Shirley O. Schumacher  
 Bradley D. Schwartz  
 Karen I. Shanbrom  
 Randy A. Shulman  
 Marilyn Stein  
 Vickie Taylor  
 Charles Thuss  
 Elizabeth S. Trussell

Betsey Tyler  
 Gregory R. Vanni  
 Martin M. Veselich  
 Shaw Wagener  
 Michael R. Whalen  
 Lyla L. White  
 Matthew Wright



# UNION STATION COMMITTEES

Our committees are composed of a diverse group of volunteers, community, and civic leaders who serve together to help achieve the vision and mission of Union Station Homeless Services.

## **Audit Committee**

Jim McCarthy, *Chair*  
Cathy Simms  
Charles Thuss  
Gloria Pitzer  
Terry Krupczak  
Angela Wilson

## **Development Committee**

Rob Levy, *Co-Chair*  
Jim Moore, *Co-Chair*  
Alan Maltun  
Ann Lindline  
Jesse Torres  
Jim McCarthy  
Joe Martinson  
Marie Queen  
Rebecca Winthrop  
Saina Ghandchi  
Vickie Taylor  
Jack Keleshian  
Kevin Trieber

## **Executive Committee**

Alan Maltun  
Cathy Simms  
Janie Steckenrider  
Jim Moore  
Marie Queen

## **Facilities Committee**

Dianne Bukata, *Chair*  
Denver Miller  
Gary White  
Janie Steckenrider  
Jerry Eaton  
Jim Brain  
Lonnie Schield  
Paul Haaga III

## **Finance Committee**

Cathy Simms, *Chair*  
Alan Maltun  
Charles Thuss  
Dan Banis  
Elliot Sainer  
Gloria Pitzer  
Jay Goldstone  
Kevin Trieber  
Lonnie Schield  
Maxine Harris  
Terry Krupczak  
Angela Wilson  
Howard Kahn (*Former CEO*)

## **Governance Committee**

Dianne Bukata, *Co-Chair*  
Janie Steckenrider, *Co-Chair*  
Alan Maltun  
Holger Besch  
Randy Shulman  
Lonnie Schield

## **Investment Committee**

Terry Krupczak, *Chair*  
Cathy Simms  
Charles Thuss  
Gloria Pitzer  
Jim McCarthy  
Joe Lumarda,  
*CGPCS Account Manager*  
John Horn  
Lonnie Schield  
Mitchell Kauffman  
Joel Edstrom, *Chair*  
Alan Maltun  
Howard Kahn

## **Masters of Taste**

Rob Levy, *Chair*  
Maxine Harris, *Chair*  
Amanda McCarthy  
Bonnie Tseng  
Cassandra Yeh  
Claudia Sandoval  
Desarae Jones  
Diana Rodriguez  
Gail Maltun  
Gina Long  
Jackie Ruffing  
John Tien  
Jordan Rettig  
Leslie Levy  
Saina Ghandchi  
Salar Sheik  
Shirley Schumacher  
Vickie Taylor  
William "Bill" Frazier  
Cynthia Frazier  
Olga Perez

## **Personnel Committee**

Holger Besch, *Chair*  
Diana Peterson-More  
Diane Carroll  
Gerry Puhara  
Greg Mansur  
Karen Reynolds  
Nancy Fairchild  
Patti Bennett  
Susan Denoo  
Jan Sanders  
Debra Ortega

## **Planned Giving Committee**

Dianne Bukata, *Co-Chair*  
David Mans, *Co-Chair*  
Brittany Duke  
Candis Ipswitch

Gloria Pitzer  
Jack Keleshian

## **Programs Committee**

Arnie Siegel  
Betsey Tyler  
Dave Mans  
John Brauer  
Howard Kahn  
Jeff Selevan  
Judy Thibodeaux  
Karen Reynolds  
Mitchell Kauffman  
Pam Wald  
Susan San Filippo  
Ryan Izell

## **Volunteer & Community Programs Committee**

Greg Prout, *Chair*  
Mel Soriano  
Carter Spruill  
Ginger Mort  
Grace Kim  
Sheryl Williams  
Stephanie (Tepper) Andriessen  
Susie Campana  
Teresa Hill  
Teresa Shaw  
Tim Whelan

## **Young Leaders Society**

Grace Kim, *President*  
Kimberly Linares, *Secretary*  
Jennifer Chao, *VP of Events*  
Brittany Duke-Noblin,  
*VP of Strategic Partnerships*  
Desarae Jones, *VP of Outreach*  
Michelle Liu, *VP of Marketing*

# LEGACY SOCIETY

Ordinary people show extraordinary kindness and generosity by planning to leave a gift to Union Station in their will or estate plan. Their incredible love of life and concern for others ensures that their legacies will continue and remind us all that we, too, can make a difference in the lives that follow.

Ruth E. Adame \*  
Donald C. Adamson \*  
Ronald Aday  
Lawanda R. Allee  
Domenica M. Ashton \*  
James A. Avedikian  
Richard A. Barlow  
Helen Barton \*  
David L. Bell  
Mary E. Bentz Trust \*  
Helen Boreham \*  
Todd A. Brewer  
Dianne Bukata  
Lorraine Cain \*  
Patsy I. Carlson \*  
Charles Carroll  
Gary Clayton  
Cathleen M. Clement  
Jaime & Christina Corvalan  
Sharyn M. Delahousie  
Lois M. Di Santo \*  
Robert Dunlap  
Vivian Dunn \*  
Edith R. Emery  
Nancy L. Fairchild

Baker Family Trust \*  
Mona Field  
Fredric Fletcher  
Robert J. Floe  
Rayma Forrest  
Cecilia R. Fox  
Elizabeth Frederick \*  
Gunar Freibergs  
Joan A. Fritz \*  
Antoinette Gamble \*  
Garth G. Gilpin  
Delbert Goehner  
Robert W. Greer \*  
John Haeckl  
James C. Hart  
Dick S. Heiser  
Anne R. Holland \*  
Dennis Honzay \*  
George C. Hopkins  
James Hulse \*  
David L. Kamansky  
Erika Kapfenstein \*  
Mitchell E. Kauffman  
Taffia Kennedy  
John Kerfoot \*

William Kerler \*  
Margaret King \*  
Paul Krueger  
Hannah Kully  
Henry L. Landsberg  
Marguerite Lautenbach  
Elizabeth P. Lent \*  
Margaret L. Lieb \*  
David A. Mans  
Victoria M. Martin  
Joe Martinson  
James McCarthy  
Robert McCrary  
Paul Michabofsky  
Loretta Mockler  
Doretta C. Moreno \*  
Richard Nardin  
Richard Nelson \*  
Patricia A. Nopper \*  
Jay M. Packer  
Frances Paelian \*  
Gloria S. Pitzer  
Thomas A. Polenzani  
Byron Prinzmetal  
Mildred E. Rodstrom \*

Patrick & D. V. Rooney  
Family Trust \*  
Elliot A. Sainer  
Barbara R. Salkin \*  
Lawrence Schield  
Bradley D. Schwartz  
Mary M. Scribner  
Susan P. Shanley  
Randy A. Shulman  
Catherine L. Simms  
Neal F. Skowbo  
Alice C. Smith  
Earlyn T. Spector  
Lelas Stone  
Bert M. Sweetser \*  
Martha G. Tolles  
Elizabeth S. Trussell  
Martin M. Veselich  
Rosalie Waterman  
Robert Weiner  
James E. Wight  
Dorothy Yarnall

\* deceased



UNION STATION | LEGACY SOCIETY



# LEADERSHIP CIRCLE

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Leading the way with effective solutions to end homelessness, the Union Station Leadership Circle is a select group of community-minded individuals, families and companies dedicated to rebuilding lives in the San Gabriel Valley. Leadership Circle membership places you at the forefront of those who are transforming lives and ending the cycle of homelessness.

## TRUSTEE | \$100,000

**Impact:** One month of housing assistance and care coordination for 50 individuals

## PARTNERSHIP CIRCLE | \$5,000

**Impact:** Vocational counseling and job search resources to help an adult secure employment

## COMMUNITY PARTNER | \$50,000

**Impact:** An entire year of care coordination for 10 of our most vulnerable clients.

## BENEFACTOR | \$2,500

**Impact:** One month of meals for five families

## PRESIDENT'S CIRCLE | \$25,000

**Impact:** All the supportive services and resources needed to move two families from homelessness to housing

## FRIEND | \$1,000

**Impact:** One month of safe shelter, food, and support for a homeless adult

## EXECUTIVE CIRCLE | \$10,000

**Impact:** All the supportive services and resources needed to move an adult from homelessness to housing

## SUPPORTER | \$500

**Impact:** One month of supportive and housing retention services for a formerly homeless adult

## TRUSTEE MEMBERS

*Conrad N. Hilton Foundation*

## COMMUNITY PARTNERS

*Avery Dennison*

*The Capital Group Companies Charitable Foundation*

*Crawford Family Foundation*

*Good Hope Medical Foundation*

*Green Foundation*

*Pasadena Community Foundation*

## PRESIDENT'S CIRCLE

*Ann Peppers Foundation*

*Bank of America Charitable Foundation*

*Brown-Forman*

*Judith L. Chiara Charitable Foundation*

*Heather and Paul Haaga Jr.*

*Robert and Kathleen Henderson*

*HomeStreet Bank*

*William and Sally Hurt*

*J. W. and Ida M. Jameson Foundation*

*Philip and Nancy Naecker*

*Eugene & Marilyn Stein Family Foundation*

*Alphonso Vallejo*

*Wells Fargo Foundation*

*Western Asset Management Company*

# LEADERSHIP CIRCLE (CONTINUED...)

## EXECUTIVE CIRCLE

Norman and Hannah Ackerman  
Albert and Elaine Borchard  
Foundation, Inc.  
Anonymous Individual Donors  
Andrew and Avery Barth  
David Boncarosky and  
Carola Donnerhak  
Tom Boyle and Wendy Lee  
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Ethel J. Scantland Foundation  
Fannie Mae Help the  
Homeless Fund  
Georgia B. Ridder Foundation

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Foundation  
James J. and Sue Femino  
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Joel Edstrom and Margaret  
Adams Foundation  
John H. and Cynthia Lee Smet  
Foundation  
Kaiser Permanente  
Kauffman Wealth Management  
Terrence and Teresa Krupczak

Russel and Hannah Kully  
David and Janet Lazier  
Louise Laraway Teal Foundation  
Alan and Gail Maltun  
Randolph and Kristin McAfee  
Mario and Therese Molina  
Oaktree Capital Management  
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Marie and John Queen  
D. Verna Rooney Family Trust  
Ed Rounds and  
Callae Walcott-Rounds  
Skylight Foundation

Darrell and Sarah Spence  
Alex and Vickie Taylor  
James and Trevecca Terrile  
The John and Katherine Gurash  
Foundation  
TJX Foundation  
R. Rhodes and Elizabeth Trussell  
Tsutayo Ichioka & Satsuki Nakao  
Charitable Foundation  
US Bank  
Pamela and Barton Wald  
Zelle LLP

## PARTNERSHIP CIRCLE

Achieving America  
Family Foundation  
All Saints Episcopal Church  
John and Joy Beaty  
Dianne and Richard Bukata  
Callie D. McGrath Foundation,  
Bank of America, N.A. Trustee  
Melvin and Dargetta Carlisle  
Thomas and Jodi Cassutt  
Eric and Becky Chadwick  
Charles and Henrietta J. Detoy  
Foundation  
Chase  
Charles and Rene Chiara  
Citizens Business Bank  
Community Justice Foundation  
Jordan Corngold and Susannah  
Blinkoff

De Nova Community Fund  
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H. Leslie & Elaine S.  
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Harold Edelstein Charitable  
Foundation  
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Matt and Tracy Heverly  
Richard and Tracy Hirrel  
HKG LLP  
La Canada Presbyterian Church  
Laemmle Theatre Charitable  
Foundation

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Heather L. Long  
Michaele L. Long  
Greggory and Charis Mansur  
Microsoft  
Jim and Cary Moore  
MUFG Union Bank, N.A.  
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Robert and Eileen O'Leary  
Jay and Donna Packer  
Donald and Gloria Pitzer  
Alfred and Harriett Rothschild  
Albert and Susan Sabo  
Bradley and Victoria Schwartz  
Catherine L. Simms and  
Garrett Bell  
Southern California Edison  
Southern California Gas Co.

Gregory P. Stone and  
Cynthia S. Vail  
Robert Stone and  
Charlotte Bischel  
Brenda L. Thomson  
Betsey Tyler  
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United Agencies, Inc.  
(The Pauley Company, Inc.)  
Universal Studios Discover A  
Star Foundation  
Westport Construction Inc  
WHH Foundation  
Stanley and Laurie Whitcomb  
Rebecca J. Winthrop

## BENEFACTOR

Mark B. Afram  
Amira Al-Alami  
Arroyo Insurance Services  
Automatic Data Processing Inc.  
Ronald and Fabiana Badie  
Nancy Baisch  
Ralph R. Bennett Jr.  
Kristine and Ronald Blom Ph.D.

Peter Boardman & Nobuko Fujita  
Tom C. Bouquet & Rowena Yeung  
Arvis and Gabrielle Bruveris  
Calportland  
William T. Christian and  
Barbara Zimmermann  
Marshall and Shirley Cohen  
Joseph and Maria Di Massa

Laurence P. Eggers  
Richard Elbaum and  
Kathleen Gilbride  
James and Gail Ellis  
Robert and Jane Ettinger  
Nancy L. Fairchild and  
Greg J. Boreham  
Paul A. Felix

David and Mitsuko Felton  
Mark and Laurie Finucane  
John D. Fleener  
Eric and Megan Foker  
Bradford and Lisa Freer  
Kathleen Fritchey  
Honorable & Mrs. Haley Fromholz  
Brett FurreyThomas G.



Gertmenian  
 Goldrich Kest  
 Marvin M. Gross  
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 Joseph and Jeannette Herron  
 Paul and Jane Hufnagel  
 Cheryl J. Kane  
 Ralph and Margo Kidushim  
 Peter Hui and Cloris Lam  
 Jon and Sonja Laidig Family  
 Foundation  
 Sally J. Lash  
 Richard and Kris Rinkus Laski  
 Lefkowitz Family Foundation  
 Joe and Debbie Martinson  
 Candace L. Matson

Gary and Elizabeth Mayer  
 James and Caroline McManus  
 Mental Health America of  
 Los Angeles  
 Wayne and Genevieve Miller  
 Much Is Given Foundation  
 National Charity League -  
 Glendale  
 NBC4 Southern California  
 Oneonta Congregational Church  
 Charles R. Owens and  
 John Van Horn  
 Pasadena Tournament of Roses  
 Roger Patterson and  
 Antoinette LeBel  
 Anne B. Peterson

John W. Peterson and  
 Margaret A. Gordon  
 Rainy Day Pennies Inc.  
 David and Leigh Ann Reynolds  
 François and Carol Rigolot  
 Robert A. Waller Foundation  
 Rotary Club of Pasadena  
 Foundation  
 Elliot and Marcia Sainer  
 Mrs. Barbara R. Salkin  
 Michael and Kelly Sanchez  
 Lonnie and Lorraine Schield  
 Shirley O. Schumacher and  
 Gregory Goeckner  
 Brett J. Sevilla, MD and  
 Lourdes Nonato

Bruce Shafer and Carol Horst  
 Carl and Janet Siechert  
 St. Elizabeth's Catholic Church  
 Nathan Sugimoto  
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 Vons Companies Charitable  
 Foundation, Inc.  
 Stephen and Carina Walker  
 Lee Wallace  
 Arthur B. Walsh and Susan D.  
 Pfann  
 Eric and Jill Weinlein  
 David and Julianne Worrell  
 Zonin USA, Inc.  
 John Zoraster

## FRIEND

A Noise Within  
 David and Monica Adelstein  
 Andreas and Joan Aebi  
 Yaron Alfi  
 Jason Alicea and Morgan Page  
 Lawanda R. Allee  
 American First National Bank  
 John F. Anthony  
 Refugio Arellano and Margaret  
 Bernardy  
 William and Israela Aron  
 James A. Avedikian  
 Guilford and Gwendolyn  
 Babcock  
 Danny and Aline Bakewell  
 Stephen A. Bale  
 Jean and Philip Barbaro Jr.  
 Richard and Sharon Barlow  
 Joseph and Glory Bautista  
 Nancy W. Beaty  
 Michael and Brigid Beck  
 Sara Benowitz  
 Silvia and Robert Bidwell III  
 Wilda Black  
 Diana Blaney  
 William and Claire Bogaard  
 Robert Boldt  
 Thomas Borland and Dyann  
 Collins  
 BPP East Union LLC  
 Laurie A. Brand  
 Ralph Brebehorst  
 Robert and Diane Bridges

Charles W. Briggs and Alice F.  
 Holzman  
 Randy D. Brown  
 Michael and Amber Carey  
 CARING Housing Ministries, Inc.  
 Carrie Mehdi Foundation  
 Robert and Elene Chamberlain  
 Congresswoman Judy Chu  
 Paul Chu  
 Church of the Brethren  
 City of Bradbury  
 Community Bank  
 Kevin and Kathleen Cordano  
 Dr. and Mrs. Jaime G. Corvalan  
 Donald and Findley Cotton  
 Maureen Crow  
 William J. Cunningham and  
 Elizabeth Sawyer Cunningham  
 Robert and Lori Curry  
 Janet and Edgar Davis  
 Sara E. Davis  
 Jennifer A. De La Cuesta  
 Ashish and Smita Dhuldhoya  
 John and Colleen Donovan  
 Stephen and Megan Drake  
 Nancy K. Dubois  
 Edgewood Realty Partners  
 Edmund A. and Marguerite L.A.  
 Burke Foundation  
 Barclay Edmundson  
 Chester and Joy Everline  
 Robert Fazio  
 Sydney and Raymond Feeney

Andy and Bonnie Fisher  
 Fishman Family Foundation  
 William M. Folkner  
 Scott and Laurel Fowler  
 Jerry and Eunice Froberg  
 Roberto M. Gallegos  
 Katherine Gfeller  
 Ali and Mary Ghassemi  
 Michael and Camille Gillespie  
 Goehner Accountancy Corp.  
 Jeffrey and Marissa Goldberg  
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 Marcia Anne Good  
 Robert William Greer Endowment  
 James and Sarah Griffin  
 John and Shirley Guldinmann  
 Hahn & Hahn, LLP  
 James and Diane Harris  
 Andrew Hauschild  
 James S. Hayes and Catherine  
 Keig  
 Dick and Loretta Heiser  
 James and Virginia Heringer  
 Catherine L. Heron and Albert C.  
 Schneider  
 Henrietta and Carl Herrmann Jr.  
 Molly Hetrick  
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