



UNION
STATION
HOMELESS
SERVICES

Opening Doors. Embracing Community.

ANNUAL REPORT

2020-2021

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OPENING **DOORS.** EMBRACING **COMMUNITY.**



A LETTER FROM OUR **BOARD CHAIR**



Dear Friends,

As my Board service at Union Station Homeless Services comes to a close, I am reflecting on how proud and grateful I feel for this organization. All of us have faced once-in-a-lifetime challenges and have made significant sacrifices during this pandemic — but these seem small compared to the challenges faced by the staff of Union Station and those they serve. The staff continued to show up and do the work, and our clients continued to hold hope that a better day would be there for them tomorrow.

Despite the challenges and disruptions caused by COVID, it is incredible and inspiring to report that Union Station Homeless Services:

- Helped nearly 1,000 people end their homelessness and find safe housing last year.
- Moved more than 100 unsheltered people from encampments to hotel rooms as part of Project Homekey, a state and county effort to use vacant and under-utilized hotels to expand interim housing.
- Expanded our street medicine programs through our multi disciplinary outreach teams, in partnership with Keck USC and LA County Department of Health.
- Created the award-winning *Changing the Narrative* webinar series, which helps our community members better understand issues of housing and homelessness.

I am also grateful that Union Station has helped us dismantle some of the myths surrounding homelessness - some of which even I believed prior to joining this Board. Here are just a few examples:

“People experiencing homelessness are from outside of our community. They come because of the nice weather or services.”

In fact, studies show 70-80% of unhoused people were housed in the local area for a year or more before losing their housing.

“Some people prefer a life on the streets.”

There is no evidence to support this notion that some people are “service resistant.” The Housing First model has proven that the vast majority of unhoused people welcome and accept immediate, low-barrier access to housing with support services.

“Most people experiencing homelessness are addicts or mentally ill.”

Experts estimate that about 30% of unhoused people have substance use or mental health issues. Substance use is rarely the sole cause of homelessness, and more often a coping response to the trauma of living without a home. A dire lack of appropriate and accessible mental health care is a driver of homelessness.

“Unhoused people are dangerous, violent criminals.”

Living outside is dangerous — unhoused people are far more likely to be the victims of violence than the perpetrators. They are, however, more likely to have criminal records because many of their daily survival activities are criminalized, such as trespassing, littering, loitering, or inability to pay fines.

Thank you to Anne Miskey and the Executive Team for helping to dispel these myths, and thank you for leading us through these challenges and changes. Thank you to our staff, whose unwavering commitment has kept so many people housed and hopeful during this time. And thank you to our Board of Directors, who lend their time, talent, and treasure to support our staff and leadership. Lastly, I want to thank all of our donors and volunteers who support us so that we can do what we do best: meet each human where they are and help them find the life they seek. Thank you for being part of the solution!

Kind regards,

A handwritten signature in black ink, appearing to read 'Kevin Trieber'.

Kevin Trieber
Board Chair

LETTER FROM THE CEO

“In every community, there is work to be done. In every nation, there are wounds to heal. In every heart, there is the power to do it.” - Marianne Williamson

As I reflect on this past year, I have realized, more than ever, that it truly is the “power of many” that has enabled Union Station Homeless Services to make a difference in the lives of those experiencing homelessness.

Last year continued to be a trying time for everyone — even more so for those living on our streets or in shelters — but we have seen incredible acts of compassion, courage, generosity, and determination by our staff, volunteers, and community members. Together we have ensured that we don’t leave people behind.

I thank all of you who have continued to support us over the years, as well as those who have joined the Union Station family more recently. We truly rely on the help and generosity of our larger community to fund our work, to provide help through volunteering, to advocate, and to provide your expertise. Without your generosity, we could not continue to do our work, and for this we are incredibly grateful.

Over the past year, we have continued to face challenges because of COVID. But it has not stopped us from moving forward in new and exciting ways. We have expanded into El Sereno in Northeast Los Angeles and have been extremely encouraged by the support of local community members as we open interim housing sites. Early in 2022, we opened two new sites: a Tiny Village in Eagle Rock and a new Project Homekey site in El Monte.

Our advocacy and communications work continues as we help our communities understand the causes of and solutions to homelessness. I am thrilled that our LEAP (Lived Expertise Advisory Panel) members are bringing their voices to our work, both by helping us do our work more effectively and by being advocates in the community. Our award-winning *Changing the Narrative Series* continues to get a wide viewership, engaging with our communities around critical issues related to housing and homelessness, such as racism, mental health, and addiction.

We have also focused on staff wellness, training, and equity. Our new program leadership, along with the rest of our Executive Team, has brought new insights on how we can work more effectively, and together we are creating high standards of excellence in all our work.

I want to thank you again — but this time my thanks is for more than your work, your donations, or your time as volunteers. The very fact that so many of you have stepped forward to help lift up those who are most vulnerable is a gift that is priceless. People who are unhoused in our communities are often condemned, reviled, and blamed for the situation in which they find themselves. They are often viewed — and treated — as less than human. By stepping forward to help these individuals in whatever way you can, you are acknowledging their humanity. You are seeing them as neighbors, as part of our village. And it is this, more than anything, which will end homelessness in our communities.

Thank you for being part of the Union Station Homeless Services community. Together we can end homelessness.

Sincerely,

Anne Miskey
Anne Miskey
Chief Executive Officer



UNION STATION HOMELESS SERVICES: OPENING DOORS. EMBRACING COMMUNITIES.

Every day, we see widening inequities in health, wealth, education, and opportunity in Los Angeles. Even before the pandemic, the housing affordability crisis was exacerbating homelessness. In 2020, approximately 83,000 individuals fell into homelessness — most of whom were on their first-ever episode of homelessness.



In the not too distant past, organizations in our sector adhered to a “housing readiness” approach with compliance requirements that caused insurmountable barriers to services and forced people to fall through the cracks. People in crisis simply couldn’t comply with all the rules. These “chronically homeless” individuals were dismissed as “service resistant.”

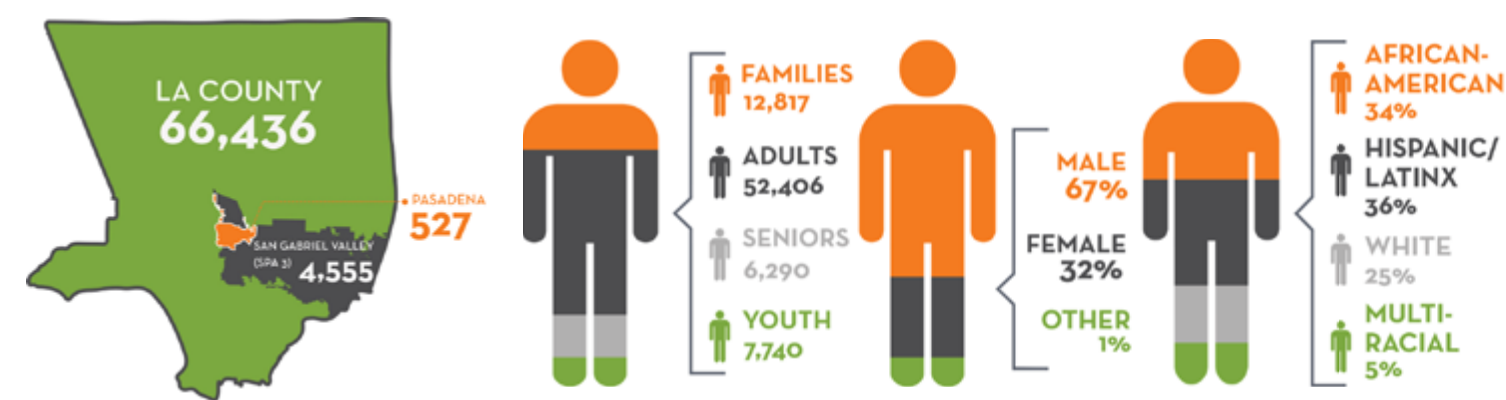
Thankfully, at Union Station Homeless Services, we recognize that homelessness is not the result of broken people but rather of broken systems. The homeless crisis is a result of a long history of economic and housing policies that placed significant barriers in front of certain people due to their race, gender, sexuality, or mental and physical ability.

We specialize in opening doors and embracing community. Union Station Homeless Services has been serving the community for almost 50 years. As the lead agency coordinating homeless services in the San Gabriel Valley, we help individuals and families end their homelessness and rebuild their lives.

We embrace a Housing First approach — this approach prioritizes providing permanent housing first, partnered with high-quality wraparound services to meet people where they are. Our staff provides individualized service plans to improve our clients’ physical, mental, social, and economic conditions and support them on their path toward stability and wellness. This approach has proved successful — **97% of our clients remain housed!**

As the lead agency coordinating homeless services in the San Gabriel Valley, we help individuals and families end their homelessness and rebuild their lives.

EXPERIENCING HOMELESSNESS



*This data reflects the 2020 LAHSA Los Angeles County Homeless Count. Check for updated numbers in the summer of 2022 at lahsa.org/homeless-count

SYSTEMIC CAUSES OF HOMELESSNESS



THREATS TO HOUSING STABILITY



OUR MISSION

We prevent and end homelessness by focusing on permanent solutions: housing, supportive services, employment, and community reintegration.

OUR PHILOSOPHY

To create lasting solutions to end homelessness, we focus our work on evidence-based models and best practices to serve the most vulnerable people in our society who have nowhere else to turn.

HOUSING FIRST

The *Housing First* approach offers, without preconditions, **housing along with comprehensive support services**. We connect people to community-based services, medical and mental healthcare services, education, and employment opportunities and benefits enrollment they need to **stay housed**.

TRAUMA-INFORMED CARE

Poverty, hunger, domestic violence, and homelessness – **these are traumatic experiences**. This approach recognizes the role trauma plays in the lives of our clients and seeks to shift the perspective from, “What’s wrong with you,” to, “**What happened to you?**”

HARM REDUCTION

Our low-barrier programs meet people “**where they are**” to help them reduce negative consequences, such as substance use, with strategies ranging from safe, managed use to abstinence, while simultaneously addressing the broken systems that perpetuate and complicate these issues.

OUR REACH

MAP KEY

HOUSING LOCATIONS

- 1 Adult Center
- 2 Centennial Place
- 3 Euclid Villa
- 4 Family Center
- 5 Holly Street Housing
- 6 Housing For Health
- 7 Housing & Jobs Collaborative
- 8 Mary’s Place
- 9 Project Homekey
- 10 Tiny Village

OUTREACH PROGRAM

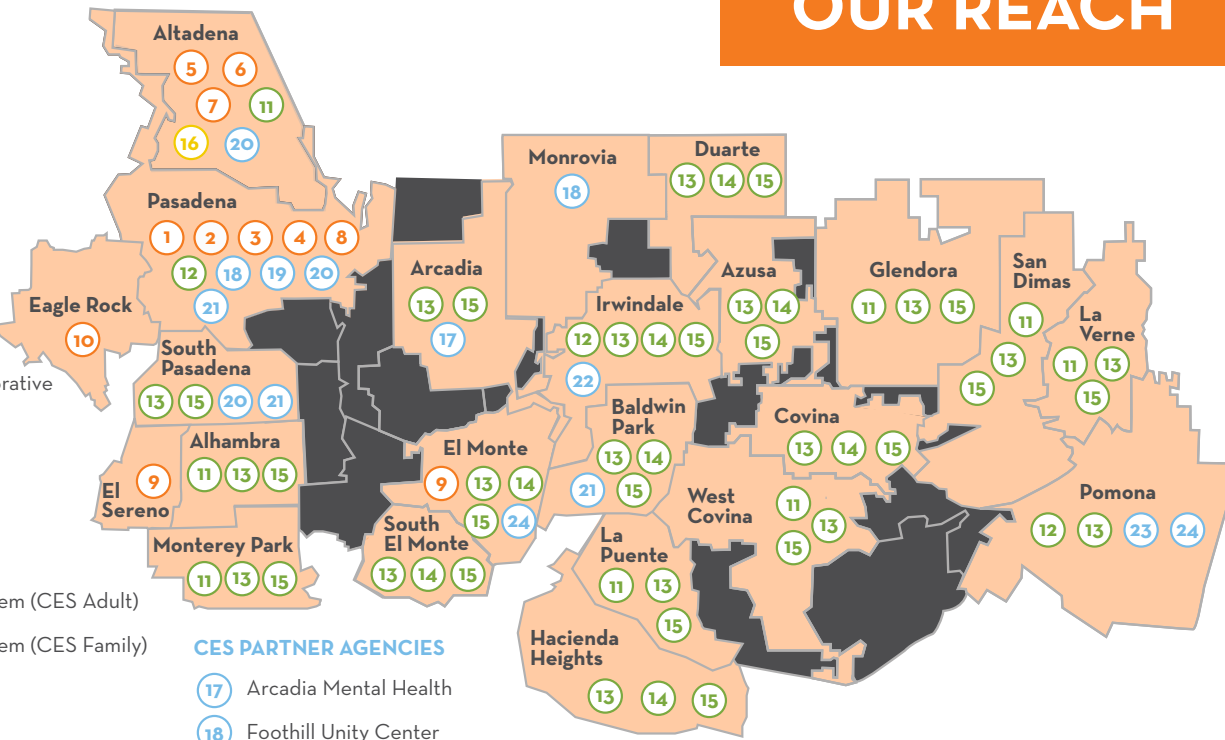
- 11 Coordinated Entry System (CES Adult)
- 12 Coordinated Entry System (CES Family)
- 13 Motel Voucher Program
- 14 Multi-Disciplinary Team
- 15 Rapid Rehousing

EMPLOYMENT

- 16 Sources

CES PARTNER AGENCIES

- 17 Arcadia Mental Health
 - 18 Foothill Unity Center
 - 19 Friends in Deed
 - 20 Hathaway-Sycamores (TAY)*
 - 21 Hillsides (TAY)*
 - 22 Pacific Clinics HOPE Center
 - 23 TriCities Mental Health Services (TAY)*
 - 24 Volunteers of America
- *TAY: Transitional Age Youth
- General Outreach and Housing Navigation Coverage Available



OUR IMPACT

3,877 INDIVIDUALS SERVED

IMPACT: Helped more than 3,800 people find shelter, housing, and services.

989 PEOPLE SHELTERED

IMPACT: Provided 989 people with safe emergency and bridge housing, including Project Homekey.

218,300 MEALS SERVED

IMPACT: Served more than 218,000 meals to food insecure adults and families.

785 PERMANENTLY HOUSED

IMPACT: Successfully helped 785 people move from homelessness to housing with a 97% retention rate.

98 INDIVIDUALS EMPLOYED

IMPACT: Helped nearly 100 job seekers secure and retain employment through our programs.

1,427 TOTAL VOLUNTEERS

IMPACT: Our work was made possible by more than 1,400 volunteers, including individuals, businesses, and foundations.



OUR BOARD OF DIRECTORS

OFFICERS

Kevin Trieber, *Chair*
Senior Vice President | Bank of America, N.A.

Maxine Harris, *Vice Chair*
Vice President & Senior Lead Fiduciary Officer | Bank of the West

Jesse Torres, *Secretary*
Principal | Arroyo West, LLC

Tony Gronroos, *Treasurer*
CPA | HKG, LLP

Dianne H. Bukata*
Retired Partner | Hahn & Hahn, LLP

Dominick Correy
District Representative | Senator Anthony J. Portantino

Jordan Corngold
Retired Music Editor | Warner Bros.

Rita Diaz
Partner/Chair of Litigation Department | Hahn & Hahn, LLP

Dr. Jesse Hong
Chief Pharmacist | Ramona Pharmacy Group

Dr. Katharine Harrington
Professor Emerita | USC, Marshall School of Business

Desarae Jones
Senior Manager, Transportation Planning, State Legislative Affairs | Los Angeles Metro

Cynthia Kirby
Member of Making Housing & Community Happen | Advisor for the Lived Expertise Advisory Panel

Cynthia Kurtz*
Advisor | National CORE Affordable Living

Jim (James P.) Moore*
Senior Vice President, Regional Bank Manager | Wells Fargo Private Bank

Nancy Naecker
Director of Congregational Development | All Saints Church | Retired Critical Care Nurse

Marie Queen*
Director | James J. and Sue Femino Foundation

Jordan Rettig
Client Relations Associate | Capital Group

Jan Sanders
Retired Director | City of Pasadena Library

Lonnie Schield*
Operating Advisor | Building Industry Partners

Angela Serranzana
Attorney | Hackler Flynn & Associates

Lisa A. Smith
Managing Director of Public Finance | MUFG

Bill Ticknor
Partner | Locke Lord, LLP

Steven R. Townsend
Managing Director, Market Leader | Wells Fargo Advisors

Pam Wald
Consultant | PA Health Leadership | Retired Assistant Area Director | Kaiser Permanente

Jay Walters
CIO | Ellen McDonald MD, Inc.

**Rotated off the Board in June 2021*

OUR COMMITTEES

ADVOCACY COMMITTEE

monitors and discusses key public policy issues at the local, state, and federal level that affect the organization, and engages committees, volunteer leadership, and staff, as needed.

Jesse Torres, Chair | Dominick Correy, Vice Chair

AUDIT COMMITTEE

serves as a liaison between the organization's CPA firm and the Board of Directors to monitor actions, ensure compliance with state and federal laws, and to prepare for, review, and approve the annual audit.

Maxine Harris, Chair

DEVELOPMENT COMMITTEE

facilitates the organization's overall funding strategy and efforts, including special events, grants, corporate partnerships, and cultivation of major donors.

Nancy Naecker, Chair | Jay Walters, Vice Chair

EXECUTIVE COMMITTEE

reviews finances, as well as current and upcoming items for Board action. In coordination with the Governance Committee, this group maintains strong, positive working relationships with staff, counsel, and other committee advisors.

Kevin Trieber, Chair | Maxine Harris, Vice Chair

EQUITY & INCLUSION COMMITTEE

ensures that USHS promotes equity for all people by integrating a framework of racial, gender, LGBTQ+, age, ability, and economic justice in our policies, procedures, and communications.

Maxine Harris, Chair | Cynthia Kirby, Vice Chair

EVENTS COMMITTEE

assists in planning, promoting, and developing the organization's annual events. The committee consists of members of the Events and Development departments and volunteers with a passion for event planning, production, and promotion.

Desarae Jones, Chair | Maxine Harris, Vice Chair

FINANCE COMMITTEE

reviews internal financial statements, monitors the organization's overall financial status, reviews the annual operational budget prior to its submission to the Board, and recommends budget amendments to the Board when necessary.

Kevin Trieber, Chair | Lori Bondar, Vice Chair

GOVERNANCE COMMITTEE

ensures that the Board fulfills its legal, ethical, strategic, and functional responsibilities through governance policy development, recruitment strategies, and training programs, as well as board evaluation and CEO performance evaluation.

Katharine Harrington and Jan Sanders, Co-Chairs

HOUSING INNOVATION COMMITTEE

works to investigate and create opportunities to increase the affordable and supportive housing supply, including but not limited to rehab, development, and purchases.

Jim Moore, Chair | Lonnie Schield, Vice Chair

INVESTMENT COMMITTEE

serves as liaison between the organization's investment portfolio manager and the Board to monitor and ensure compliance with our Investment Policy. This committee meets on a quarterly basis.

Tony Gronroos, Chair

LEAP COMMITTEE (Lived Expertise Advisory Panel)

amplifies the voice of lived expertise to help inform and guide USHS leadership. Members, who have personally experienced homelessness, make recommendations regarding service provision, homeless community advocacy, and decision-making.

Dominick Correy, Chair | Cynthia Kirby, Vice Chair

MARKETING & COMMUNICATION COMMITTEE

stewards the organization's brand and image, assures that the agency has internal and external marketing and communications programs targeted at specific market segments, and facilitates the overall marketing and communications strategy and efforts.

Jay Walters, Chair

PERSONNEL COMMITTEE

ensures that the Board is apprised of matters related to Human Resources to enable the Board to provide guidance and support to executive management as it develops and implements policies and processes.

Holger Besch, Chair | Jan Sanders, Vice Chair

PLANNED GIVING COMMITTEE

is responsible for cultivating and soliciting current and future gifts to our organization that require the use of estate planning techniques or that have significant financial and tax consequences.



OUR TEAM

We are proud to be home to a diverse team of dedicated client-focused and administrative professionals who make our critical work possible in the San Gabriel Valley and beyond. Some of the best in their fields make their careers at Union Station Homeless Services in our eight departments:

- Advocacy
- Compliance
- Development & Communications
- Executive Office
- Finance
- Human Resources
- Operations
- Programs



ANNE MISKEY
Chief Executive Officer



DANA BEAN
Chief Development and
Communications Officer



ALEXIS BOOTHBY
Chief Program Officer

EXECUTIVE LEADERSHIP TEAM



TYRONE FRIEND
Chief Program Officer



AMANDA GREEN
Chief Operations Officer



SARAH HOPPMAYER
Chief Program Officer



RAFE PERY
Chief Financial Officer



RAJI SHIVSHANKER
Chief Program Officer



ADAM KAPLAN
Senior Director of Human Resources



SHAWN MORRISSEY
Senior Director of Advocacy and
Community Engagement



HOPE STREMSKI
Senior Director of Contracts
and Compliance

EMPLOYEES

246

DEPARTMENTS

8





INNOVATION & EXCELLENCE STEERING COMMITTEE (I&ESC)

Our staff-driven Innovation & Excellence Steering Committee (I&ESC) centers its work in three major initiatives: our Diversity Network, process improvements, and our annual peer-nominated Value Awards. The committee’s goal is to continually spark innovation, excellence, and creativity within the organization.

During the pandemic, I&ESC brought virtual fun to our all-staff meetings by incorporating employee recognition and team shout outs to showcase their exemplary work in service of our clients. The committee also integrated large-scale, virtual activities such as a multi-week Price is Right competition!

Diversity Network

Dedicated to promoting diversity, equity, and inclusion in the workplace, our Diversity Network promotes authenticity, belonging, respect, and teamwork. Staff members volunteer to serve on the seven networks to share the celebrations and issues facing each diverse culture. Through the dedication of our 13 co-chairs and their team members, this past year the Diversity Network hosted six cultural presentations, two lunch-and-learns, and three training sessions on unconscious bias/microaggressions, disability etiquette, and gender identity.

- The seven branches of our Diversity Network are:
- African American/Black
 - Asian Pacific
 - Disability
 - Hispanic/LatinX
 - LGBTQ+
 - Veterans
 - Women



“We believe every individual has a story, a past, and a unique set of skills that shape who we are, and through this network, we can learn from one another to become better versions of ourselves, personally and professionally.”

— Diversity Network motto

OUR PROGRAMS

Our programs offer a continuum of services that meet the unique needs of vulnerable individuals and families in the San Gabriel Valley. As we continue to confront the ongoing pandemic and the homeless crisis, we are working diligently to meet the wide-ranging housing, health, and hunger needs of our community. **Our approach has four core pillars of services: Outreach, Interim Housing, Permanent Housing, and Community Integration.** These pillars are designed to not only meet people’s immediate needs, but to offer a continuum of services that support their journey from homelessness to housing with long-term stability.

Outreach, Intake & Assessment

Union Station coordinates homeless services across the San Gabriel Valley (SPA 3). Along with more than 130 local partners, we provide street outreach; intake and assessment; connection to services; care coordination; and housing navigation, housing placement, and retention assistance. We also provide homeless prevention services for families and individuals at imminent risk for homelessness.



Coordinated Entry Systems

Once we connect with people living outdoors, we work to make the systems as accessible as possible to those who are in crisis and experiencing complex challenges and barriers to housing. As the designated lead agency for the region’s **Adult Coordinated Entry System (CES)**, we connect the most vulnerable people first to safe and affordable supportive housing.

The Family Coordinated Entry System (CES-F) is the primary point of entry for families seeking services who are experiencing homelessness or at imminent risk of becoming unhoused. We have specially trained staff to work with families with offices in Irwindale, Pasadena, and Pomona.

Additionally, our **Hospital Liaison** and three **Patient Navigators** work with those who are frequent users of the hospital system to provide case management and housing referrals. In the City of Pasadena, we are the team liaison for the Pasadena Police Department **HOPE** (Homeless Outreach Psychiatric Evaluation) Team and our staff are embedded within the Pasadena Fire and Public Health Department’s **PORT** (Pasadena Outreach Response Team).



Multi Disciplinary Teams

Our Multi Disciplinary Teams conduct outreach in the community to engage with unhoused community members in streets, parks, around public transportation, and other outdoor spaces. To best address the needs of these highly vulnerable community members, these teams include substance use specialists, mental health clinicians, and peer specialists who have lived experience. Enhancing the work of our Multi Disciplinary Teams, we partner with the University of Southern California Keck School of Medicine Street Medicine Team, who provide medical expertise, assessments, testing, and primary healthcare services for individuals on the street.

Pasadena HOPE and PORT Teams

The City of Pasadena has a long-term commitment to meeting the needs of its unsheltered population by bringing the right people and services to where they are with two teams: HOPE Team, in collaboration with the Pasadena Police Department, and the PORT Team, in collaboration with the Public Health Department. The teams work to outreach at hot spots throughout the city, conducting outreach, and linking individuals to vital services throughout the city. The teams conduct outreach either in the early morning or late evening to meet up with individuals where they provide support ranging from COVID and flu shots to access to mental health, substance use, housing, and related social services. With this combined expertise, they can build relationships and support about 100 people a week.



“The best way to help our community is by combining our expertise so we can have the right resources available to help the individual needs of each person we meet.”

-Erin Butler Interim Manager, CES Pasadena Programs

INTERIM HOUSING

The drivers of homelessness are as varied as the needs of the individual. For many, the first step on their path to permanent housing is interim housing. We offer a variety of interim housing options with wraparound services to support people while they rebuild their lives and find stability.

The Adult Center, our oldest existing program, was built in 1989 in Pasadena. It has 56 beds and separate men’s and women’s dormitories. In the past we have offered a wide variety of supportive services to both residents and day patrons, including our Community Meals and Showers Programs, on-site primary health care, and emergency overnight shelter. We have temporarily reduced bed counts during COVID and are utilizing motel rooms to ensure uninterrupted service to those in need. We have paused our showers and meals programs for non-residents during the pandemic.

The Family Center is a nurturing, home-like environment that offers sanctuary for approximately 200 homeless children and parents in a typical year. Families receive safe and secure housing, three nutritious meals per day, care coordination services, and wraparound supports such as parenting classes, budgeting, and financial literacy.

Hotel and Motel Vouchers

Project Homekey is the State of California’s COVID-19 response to protecting Californians experiencing homelessness who are at high risk for serious illness. Project Homekey hotels are purchased by a combination of federal and state funds. These hotels will serve as interim housing for three years, after which they will be turned into permanent supportive housing. We opened two Project Homekey hotels in El Sereno in March 2021. Almost 100 people moved from the local encampments into Casa Luna and the Huntington Villas.

Our hotels were named by popular demand. Our residents suggested names and voted for the ones they liked best!

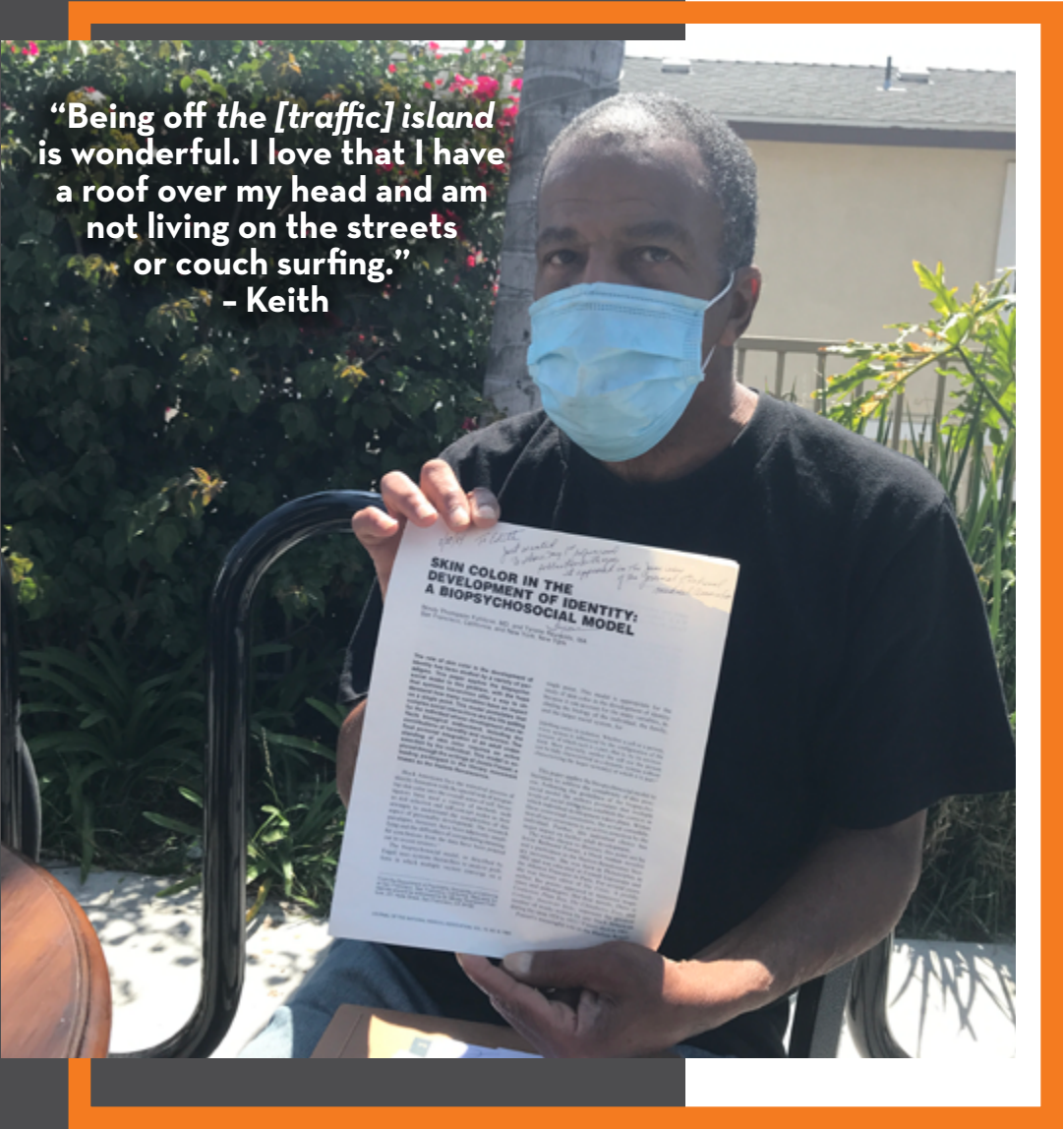
Union Station also supports hundreds of families in need of interim housing with motel vouchers, which offer a private environment that may better meet their needs until they are able to attain permanent housing.

MEET KEITH

Keith has a master’s degree in clinical psychology and worked in the mental health field. His piece, “Skin Color in the Development of Identity”, was published in the Journal of the American Medical Association (JAMA).

Keith says his life fell apart due to bad decisions and substance use. He lived in a park and moved around the city, ending up in a tent on the center strip of Huntington Boulevard in El Sereno, known as “the island.” Life on the island was a daily struggle with worries about where to go to the bathroom, shower, and wash up.

Thanks to Project Homekey, Keith and about 100 other individuals moved off the island and into two hotels on the boulevard. He now has a room and bathroom of his own.



“Being off the [traffic] island is wonderful. I love that I have a roof over my head and am not living on the streets or couch surfing.”
– Keith



PERMANENT HOUSING

MEET TISHA

Tisha fell into homelessness after losing a nursing job. After months of couch surfing, the only option left was to move with her two kids into her 1996 Honda Accord. They spent most of their time at a park. When it was time for bed, her son stretched out in the backseat, while Tisha and her daughter reclined their front seats.

Thanks to Union Station, Tisha and her family celebrated their second Thanksgiving in their home at Euclid Villa this year. With ingredients from the “All the Fixings” supply box, Tisha prepared the turkey while the kids made the stuffing and yams.

“We invited another family from the Family Center to join us,” says Tisha. “We had so much fun. When I asked the kids what they wanted to do next Thanksgiving, they said they wanted to set our table again and have a feast as a family.”

Our **permanent housing programs** provide safe, affordable, and private apartments, as well as on-site support services for long-term stability. Residents in all permanent supportive housing locations pay 30% of their income to the property manager as a condition of their housing voucher.

Some of our families and individuals only need short-term assistance. We use an innovative rapid rehousing approach to help locate and retain housing as well as provide temporary rental support, if needed. Based on their needs, clients are enrolled on either the **Family Solutions Program**, the **Rapid Rehousing Program**, or the **Recovery Rehousing Program**, a COVID-19 Recovery Plan.

For clients who would benefit from a more long-term approach, we offer on-site supportive services and care coordination to aid in retaining their permanent housing. We offer services at our facilities, including intensive case management, referrals, and benefits advocacy.

- **Euclid Villa** is a 14-unit apartment building where families have private units with kitchens
- **Marv’s Place** provides 19 units of affordable housing for formerly homeless families
- **Centennial Place** offers 142 single-room occupancy apartments for very low income adults

We also offer several scattered-site housing programs that link individuals with housing vouchers and services throughout the communities of the San Gabriel Valley.

- **Holly Street Housing** links chronically homeless adults and families with community housing resources
- **Housing for Health** provides on-site specialized care services to chronically homeless adults with complex health issues
- **Los Angeles County Development Authority (LACDA) Program** provides permanent supportive housing along with comprehensive supportive services at scattered-site locations in the San Gabriel Valley.



In the last fiscal year, **97% of people remain housed** across all of our housing programs.

EMPLOYMENT & COMMUNITY REINTEGRATION

SOURCES Career Development

SOURCES Career Development has helped people overcome poverty and homelessness by connecting them to meaningful employment.

We offer a multidisciplinary approach for our clients, as well as low income and unhoused job seekers referred by our partner agencies. We assist with all aspects of a job search, from how to effectively use the internet to resume writing and interview techniques. As part of the SOURCES Career Development Job Club, a Job Developer creates customized career plans for each individual. Services include everything from career counseling to assistance with short-term training, ID cards, and clothing, shoes, uniforms, and tools.

Benefits of Working with SOURCES Candidates:

Skills matching • Motivated workers • Free placement • Retention services

SOURCES is helping to achieve community, social, and economic growth through rebuilding our community, one hire at a time.

“Thank you for your resume help. I ended up with a job at \$20 plus/hour wage... just wanted to give you a thumbs up.”

—Curtis B.

FOR COMPANIES:

SOURCES will find the right candidate for your position and put them in touch with you so you can set up an interview. Once a candidate is hired, our team continues to foster the relationship to ensure success in their new role.



Community Allies

The purpose of our Community Allies Program is to support our neighbors as they transition into housing. The program fosters one-on-one relationships and fun social networks to combat isolation and to support wellness and housing stability. This year, despite the unique challenges presented by the pandemic, Community Allies continued to change lives. Our programs have kept residents in our supportive housing programs connected in small in-person groups and virtually. Activities included book club, picnics in the park, yoga, and more.

Continuing Wellness Activities

Thanks to our volunteers and community partners, we can offer various activities for individuals and families, including monthly birthday celebrations, nutrition classes, budgeting, yoga, and much more to build inclusive and healthy communities.

ADVOCACY

The homelessness crisis has been generations in the making. To end homelessness, we must meet individual needs for housing and services—and address the systemic causes that lead thousands of people to lose their housing every year: rising housing costs and inequitable pay are driving the crisis. But we must recognize that racism, redlining, generational poverty, the war on drugs, mass incarceration, lack of healthcare, and a dire lack of basic social safety nets are the broken systems that created this crisis.

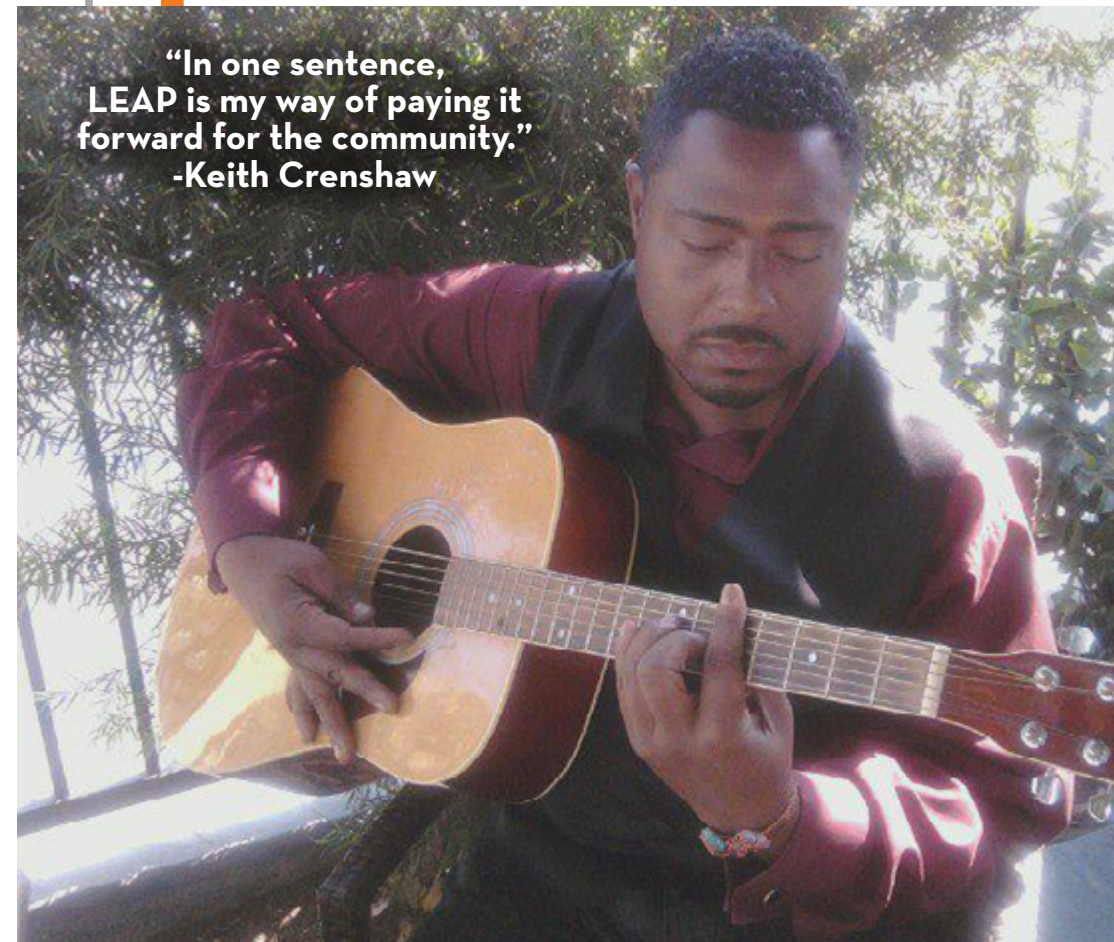
Union Station Homeless Services' Senior Director of Advocacy and Community Engagement, Shawn Morrissey, works to address these systemic causes of homelessness, including guiding our positions on issues and legislative matters to achieve our mission of ending homelessness. The Advocacy Committee focuses on ways to fund and streamline the creation of affordable housing, to ensure that the true costs of evidence-based services are funded, and to remove barriers to the adoption of best practices and outcomes-based models.

Lived Expertise Advisory Panel (LEAP)

LEAP (Lived Expertise Advisory Panel) gives a voice and leadership role to individuals who have experienced homelessness. Composed of community members who are currently and formerly unhoused, LEAP makes recommendations to guide our executives, administration, and Board in their decisions about the types of services we provide and the advocacy issues we should address.

The LEAP leadership team works alongside Shawn Morrissey, focusing on capacity building and bringing the value of Lived Expertise to the community at large. LEAP's new leadership team is dedicated to extending the advisory panel's impact during the group's second year. LEAP is led by Chair Cynthia Kirby and Vice Chair Cory Patterson, while Scott DesJardins serves as Secretary, Keith Crenshaw leads Community Engagement, and Lindsay Dennis oversees Policy and Advocacy.

“In one sentence, LEAP is my way of paying it forward for the community.”
-Keith Crenshaw



Keith Crenshaw remembers the exact night he realized that he had nowhere to go. He had lost a job and place to stay. That night was his first time sleeping outdoors. Pasadena was his hometown, and through his friends, he found Union Station Homeless Services and now has an apartment.

Keith is grateful for the moments of true human connection that he found at Union Station and now uses his experience to guide others.

Using both his platform as USHS LEAP's Community Engagement Chair, as well as his own personal experience of homelessness, Keith is dedicated to giving back and making an impact on the homeless crisis.

VOLUNTEER & COMMUNITY PROGRAMS

We can only open more doors and embrace more communities with the help of our dedicated volunteers. These wonderful people and organizations have continued to serve alongside our staff throughout the last year. They support our staff with meal services, administrative needs, and other vital supportive services that enable our staff to continue to provide the highest standard of service for all our clients.

President’s Volunteer Service Award

During a worldwide pandemic, nine Union Station volunteers showed their incredible commitment and dedication to our clients and were recognized with a President’s Volunteer Service Award Bronze certificate and medallion. This prestigious and highly sought-after award honors those whose service positively impacts communities and inspires those around them to take action too.

Thank you to Olga Fabela, Howard Kahn, Tuong Nguyen, Amber Romero, Gerry Rothschild, Marcia Schreiber, Lisa Sophy, Timothy Swafford, and Robert Tom, Jr.! You have gone the extra mile to help our staff serve our clients across the San Gabriel Valley.

Volunteers have generously given their time and talent to several of our key programs and along the way they have found purpose and joy when connecting with our clients.



TOTAL
VOLUNTEERS

1,451

VOLUNTEER
HOURS

7,562

GIFTS
IN-KIND

\$433K

MEALS
SERVED

218,300



Adopt-a-Meal

We rely on the support of volunteer groups to provide daily home cooked meals to residents living at our Adult and Family Centers.

Sack Lunch

Sack lunch volunteers help provide a quick and nutritious bag lunch for clients who need to eat on the go.

Kitchen Volunteers

Kitchen volunteers are the backbone of our meal service program. Volunteers help our kitchen staff cook and serve meals to our clients living at our Adult and Family Centers.

Welcome Home Kits

The Welcome Home Kits Program helps us provide people moving in or out of one of our transitional or permanent housing facilities with a welcome kit of necessary items. This important program assists Union Station in meeting the basic needs of the people we serve as they rebuild their lives.

Hygiene Kits

The Hygiene Kits Program helps us provide people experiencing homelessness with a hygiene kit of necessary items. This important program assists Union Station in meeting the basic needs of the people we serve.

More Opportunities

You can learn more about volunteer opportunities at unionstationhs.org/help/volunteer.



EVENTS

Masters of Taste

The iconic Rose Bowl is the location for Masters of Taste, the premier outdoor food and beverage festival benefiting Union Station Homeless Services. Annually, guests enjoy a spectacular array of L.A.'s best Culinary, Beverage and Sweet Masters while strolling the 50-yard line of the Rose Bowl. April 2022 was the 5th anniversary of the event which has raised more than \$2 million dollars over the years to benefit our work. *Check out the Masters and past events at MastersofTasteLA.com.*



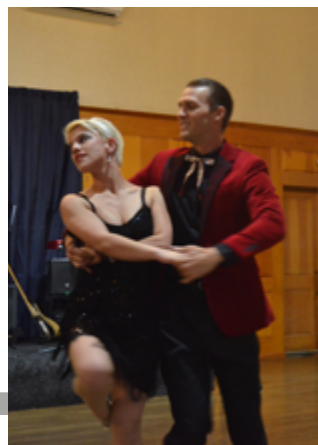
Jennie Garth and Feeding America served holiday meals at Union Station's Adult Center this Thanksgiving.

Dinner in the Park

The 51st Annual Dinner in the Park, presented by SoCalGas, was our largest celebration to date. We served over 4,500 Thanksgiving meals — over twice as many as last year — in three different ways: “All the Fixings” Meal Supply Boxes for those who wanted to cook their own meal at home; Prepared Dinners for those who want to enjoy a scrumptious portioned and prepared meal; and Thanksgiving Day Private Sit-Down Dinners at the Adult Center, Family Center, and Centennial Place. A celebration this big was only possible with the community's generous donation of items, financial support, and time. We are so grateful to SoCalGas along with Albertsons, Vons, Pavilions, Angeles National Wealth Advisors, Blue Shield California, Centerplate, Pasadena Convention Center, Pasadena Tournament of Roses, and so many more generous businesses and community members.

Evening for the Station

The Roarin' 2021 Evening for the Station event and silent auction was made even more special with the talent of the Gerry Rothschild Band led by our own long-time volunteer and Emmy Award-winning musician Gerry. Thank you to platinum sponsor, Georgia B. Ridder Foundation, Michael Whalen, and all of the sponsors, attendees, and silent auction donors who helped make our Roarin' 2021 Evening for the Station a great success. Your generosity enabled us to raise more than \$84,000! These funds will help us immensely in providing housing and important wraparound services to many of the vulnerable people in our community.



Changing the Narrative Series

Last year, we instituted our quarterly Changing the Narrative Series, bringing the community together for an open dialogue about the complex issues surrounding homelessness. In each webinar, we draw on the expertise of sector leaders and individuals with lived experience to explore the root, societal causes of homelessness and dispel myths. The Los Angeles Business Journal recognized this free educational series as one of the Most Innovative Awareness Campaign in Los Angeles.

Explore recordings of past events and action resource guides at unionstationhs.org/changing-the-narrative-series/.



Community Fundraisers

We are so grateful to all the businesses and service groups that have supported us throughout the year. Thank you for raising funds, donating products, and, most importantly, getting the word out about the work we do at Union Station Homeless Services.

Cook for a Cause

We partnered with The Gourmandise School to host our first ever Cook for a Cause event. In an intimate Zoom setting, participants gathered with Chef May to learn how to prepare gnocchi with butter sage sauce, little gem salad with dill vinaigrette, and olive oil cake. In addition to raising funds, the event was a great opportunity to hear from Quintana, a resident of Marv's Place, whose life has forever been changed by Union Station.

“It was so hard before when I didn't have a kitchen to cook for my kids. Now, this kitchen is my favorite room in my apartment. Thank you everyone for supporting Union Station!”
- Quintana



2020 - 2021 FINANCIALS

For almost 50 years, Union Station has transformed the lives of families and individuals facing homelessness and poverty. As the largest provider of social services for homeless and low-income individuals and families in the San Gabriel Valley and beyond, we are poised to do more than ever to drive significant, lasting, and positive change for our community.

While government contracts enable us to expand our impact, we continue to rely heavily on the generosity of our community. Thanks to our donors, we helped thousands of people access housing and supportive services last year. Our most important fiscal commitment is to steward our dollars to maximize our impact in the lives of those we serve. We regularly evaluate our processes and practices to improve and streamline them as needed.

In the last fiscal year, our revenue grew by 33% and expenses increased by 24%, allowing us to continue the expansion of critical services in the region. Increased program locations made us more accessible to those seeking help and better positioned our staff to perform critical outreach services. We continued to provide services without interruption during the COVID-19 pandemic and took on new contracts and sites in order to assist our clients during this time of extreme need. We continued to increase our efficiency during this period of growth to ensure that over 85% of our total expenses are program-related, directly supporting our mission of rebuilding lives and ending homelessness.

Our Fiscal Year 2020-2021 audited financial statements are available upon request.

STATEMENT OF ACTIVITIES

INCOME		
19%	Private Support	\$6,035,359
11%	Individuals	3,475,175
5%	Foundations	1,577,290
2%	Other Organizations	494,292
0%	Special Events	55,595
1%	Gifts-in-Kind	433,005
67%	Government Grant	\$22,039,798
14%	Other Income ²	\$4,715,722
Total Income		\$32,790,878
EXPENSES		
87%	Program Services	\$25,231,411
<i>Includes outreach, bridge housing, rapid re-housing and prevention assistance, supportive housing, care coordination, mental health services, employment assistance, and meals.</i>		2,607,297
9%	Management and General	1,258,090
4%	Fundraising & Special Events	
Total Expenses ³		\$29,096,797

STATEMENT OF FINANCIAL POSITION ¹

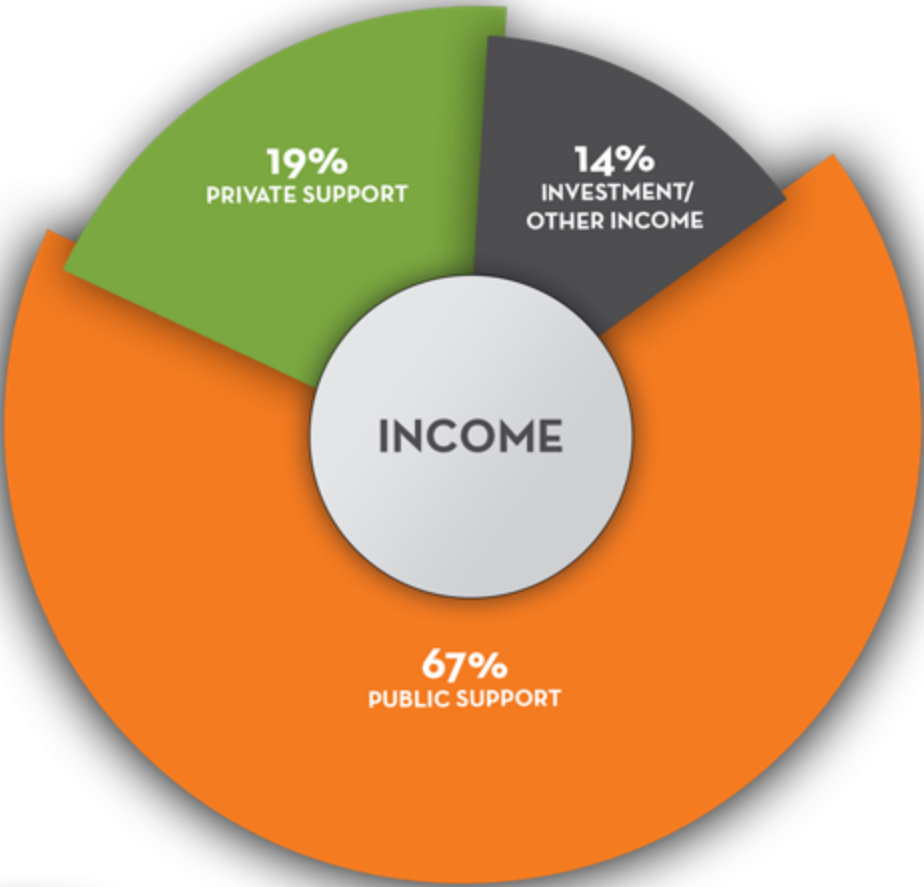
ASSETS	2021	2020
Current Assets	\$25,964,092	\$22,148,749
Property / Equipment	6,487,710	6,568,139
Other Assets	3,599,792	2,669,011
Total Assets	\$36,051,594	\$31,385,899
LIABILITIES		
Current Liabilities	\$9,134,325	\$8,084,182
Long-term Liabilities	2,400,361	2,400,361
Total Liabilities	\$11,534,686	\$10,484,543
NET ASSETS		
Unrestricted	\$6,101,032	\$6,920,944
Board Restricted	2,742,188	2,125,802
Restricted	15,673,688	11,854,610
Total Net Assets	\$24,516,908	\$20,901,357
Total Liabilities & Net Assets	\$36,051,594	\$31,385,899

¹ Draft Unaudited Financial Statements Subject to Final Audit Review

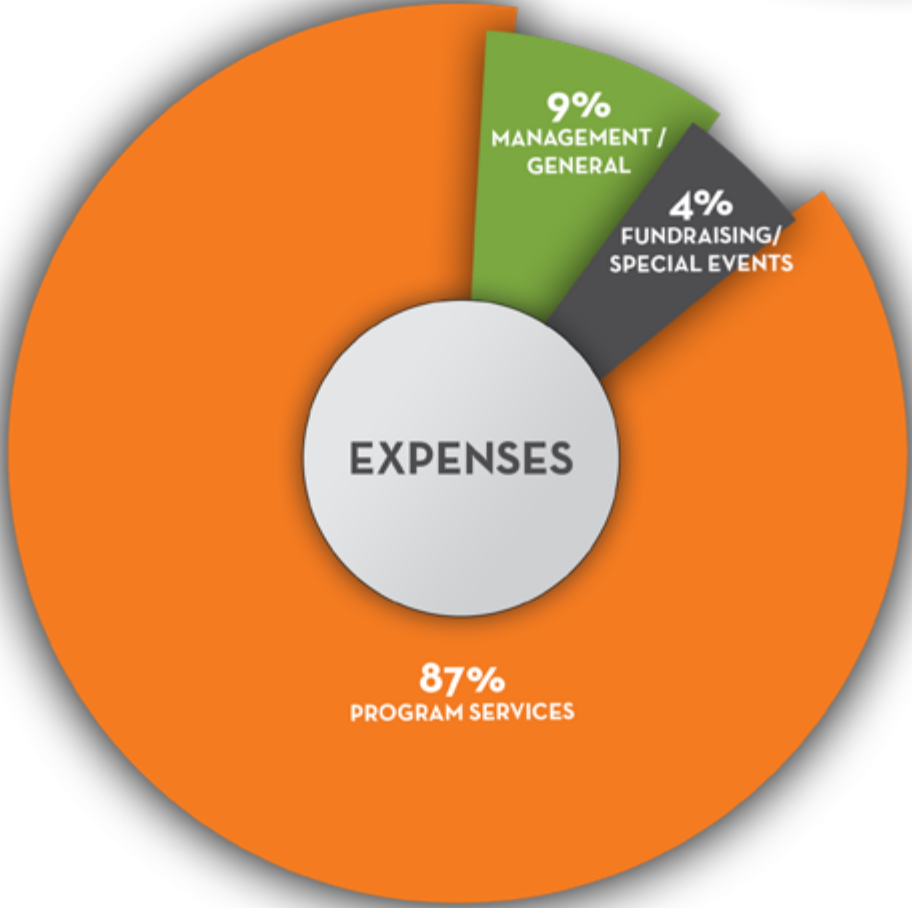
² Includes Realized and Unrealized Gains on Investments, Interest/ Dividend Income, Program Revenue, Other Contributions, and Miscellaneous Income

³ Includes Depreciation Expense

INCOME



EXPENSES



LEGACY SOCIETY

Ordinary people show extraordinary kindness and generosity by planning to leave a gift to Union Station Homeless Services in their will or estate plan. By making bequests and other “planned gifts” — such as Charitable Gift Annuity, Charitable Remainder Trust, Gift of Stock, Donor Advised Funds, and IRA Roll Overs — you can continue to rebuild lives for years to come.

- Ruth E. Adame*

Donald C. Adamson*

Ronald Aday

Lawanda R. Allee

Domenica M. Ashton*

James A. Avedikian

Baker Family Trust*

Sharon L. Barlow

Helen Barton*

David L. Bell

Joseph A. Belloli*

Mary E. Bentz Trust*

D. R. Beyer*

Alice Boice Estate*

Helen Boreham*

Margaret Brandenburg*

Todd A. Brewer

Dianne Bukata

Lorraine Cain*

Charles Carroll

Gary Clayton

Cathleen M. Clement

Jaime G. Corvalan*

Pamela L. Davis*

Sharyn M. Delahousie
- Lois M. Di Santo*

Robert Dunlap

James D. Dyer Fund*

Edith R. Emery

Mona Field

Fredric Fletcher

Robert J. Floe

Cecilia R. Fox

Gunar Freibergs

Joan A. Fritz*

Antoinette Gamble*

Garth G. Gilpin

Delbert Goehner

Robert W. Greer*

John Haeckl

James C. Hart

Dick S. Heiser

Paula Hilgendorf

Anne R. Holland*

Aideen Honzay

Margie C. Hughes Trust*

James Hulse*

Marylou Ingram*

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Erika Kapfenstein*
- Taffia Kennedy

John Kerfoot Trust*

William Kerler*

Margaret King*

Paul Krueger

Hannah Kully

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H. Richard Lamb
Foundation

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Eugene A. Laumann*

Marguerite Lautenbach

Elizabeth P. Lent*

Deborah B. Lewis

Margaret L. Lieb*

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Remainder Trust

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Victoria M. Martin

Joe Martinson

Michael Max*

Robin J. McCarthy

Robert McCrary

Paul Michabofsky*

Marcia Milbach*
- Loretta Mockler

Doretta C. Moreno*

The George and Doretta C.
Moreno Family Trust

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Pete Nelson

Richard Nelson*

Patricia A. Nopper*

Jay M. Packer

Frances Paelian*

Gloria S. Pitzer

Thomas A. Polenzani

Byron Prinzmetal

Elaine Proudfoot

Marion Rich

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Patrick and D.V. Rooney
Family Trust*

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Judith Skowbo*

Betty J. Soule*

Earlyn T. Spector

Anise Stevens*

Lelas Stone

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Bert M. Sweetser*

Lois M. Tandy

Martha G. Tolles

Alice M. Tribe*

Elizabeth S. Trussell

Alphonso Vallejo*

Martin M. Veselich

Rosalie Waterman

Robert Weiner

Stanley E. Whitcomb

James E. Wight

Ruth B. Wilhelm*

Dorothy Yarnall

*deceased

LEAVING A LEGACY:
JAY BELLOLI



Jay Belloli was an astronomy curator and contemporary art writer. Deeply committed to both the arts and his local Pasadena community, he made his first gift of \$25 to Union Station Homeless Services in 1988.

Over the years, he gave what he could — culminating with a gift from his estate upon his passing last May. With this gift, Jay brings more of his neighbors living outdoors home, and we will remain forever grateful. Thank you Jay for your incredible generosity!

To learn more about leaving a legacy, please visit unionstationhs.org/help/donate/planned-giving.

LEADERSHIP CIRCLE

Leading the way with effective solutions to end homelessness, the Union Station Leadership Circle is a select group of community-minded individuals, families, and companies dedicated to rebuilding lives in the San Gabriel Valley. Leadership Circle membership places you at the forefront of those who are transforming lives and ending the cycle of homelessness.

\$100K
TRUSTEE

IMPACT: One month of housing assistance and care coordination for 50 individuals.

\$50K
COMMUNITY
PARTNER

IMPACT: An entire year of care coordination for 10 of our most vulnerable clients.

\$25K
PRESIDENT’S
CIRCLE

IMPACT: All the supportive services and resources needed to move two families from homelessness to housing.

\$10K
EXECUTIVE
CIRCLE

IMPACT: All the supportive services and resources needed to move an adult from homelessness to housing.

\$5K
PARTNERSHIP
CIRCLE

IMPACT: Vocational counseling and job search resources to help an adult secure employment.

\$2.5K
BENEFACTOR

IMPACT: One month of meals for five families.

\$1.5K
FRIEND

IMPACT: One month of safe shelter, food, and support for a homeless adult.

\$500
SUPPORTER

IMPACT: One month of supportive and housing retention services for a formerly homeless adult.

TRUSTEE

- Ayrshire Foundation

Carl & Roberta Deutsch Foundation
(Halo Awards)

Jordan Corngold and Susannah
Blinkoff
- The Green Foundation

The Hearst Foundations

Robert and Kathleen Henderson
- Geneva Hilliard

Adelaide Hixon

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Foundation
- James and Olga Kendall

Molina Family Foundation

UniHealth Foundation

COMMUNITY PARTNER

- Bob & Dolores Hope Foundation

Tom Boyle and Wendy Lees

Crawford Family Foundation
- Goldhirsh Foundation

Dick and Loretta Heiser

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- National Community Renaissance of
California

Oaktree Capital Management, LLC
- The Patron Saints Foundation

WHH Foundation

PRESIDENT’S CIRCLE

- Ann Peppers Foundation

Anonymous

Bank of America Charitable
Foundation, Inc.

Blaze Pizza, LLC

California Community Foundation
- The Capital Group Companies
Charitable Foundation

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The Florence Foundation

Gesner-Johnson Family Foundation

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- Lon V Smith Foundation

Richard and Mary Mader

Philip and Nancy Naecker

Pasadena Community Foundation

Thomas A. Prince and Charlene
Reichert
- Skylight Foundation

Eugene and Marilyn Stein

Tsutayo Ichioka & Satsuki Nakao
Charitable Foundation

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Albert and Elaine Borchard Foundation, Inc.
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Lori and Les Bondar
Gabrielle Bruveris
Dianne and Richard Bukata
The Capital Group Companies
Eric and Becky Chadwick
Citizens Business Bank
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Danone North America

De Nova Community Fund
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Eileen and Fred Schoellkopf Family Foundation
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Zachary Moore
Pasadena Child Health Foundation
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Marie and John Queen III
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Darrell and Sarah Spence
Alex and Vickie Taylor
Mr. James Terrile
R. Rhodes and Elizabeth Trussell
Evelyn V. Tucker
Wescom WeCare Foundation
Stanley and Laurie Whitcomb

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Shanaz Amirjafari
Anonymous
Douglas and Keri Axel
Callie D. McGrath Foundation, Bank of America, N.A. Trustee
Melvin and Dargetta Carlisle
Charles and Henrietta J. Detoy Foundation
Community Betterment Service
Community Justice Foundation
Joseph and Maria Di Massa
Dorcas Davis Trust
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Jerry and Roberta Furrey

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Laemmle Theatre Charitable Foundation
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Molly Munger and Stephen English
Netflix
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Yvonne and Stanley Pine
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Russell Ferrante and Gerry Puhara
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Lonnie and Lorraine Schield
Steven and Brittney Schlaack
Bradley and Victoria Schwartz
Alice C. Smith
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Mindel Spiegel
Stephen & Mary Birch Foundation
Synod of Southern California & Hawaii
Jason and Megan Torrey-Payne
The Venable Foundation
Robert F. and Diana L. Walker
Henry and Margaret Yost
James P. Zeutzius

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Ralph R. Bennett Jr.
Kristine and Ronald Blom Ph.D.
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Brad and Claire Brian
Randi and James Burke-Aguiar
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The Case Family Fund
Cathay Bank Foundation
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Rafael Cruz
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Emily Greenfield
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Ursula H. Hyman
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Knox Presbyterian Church
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National Charity League - Pasadena
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Dale and Ayako Okuno
Charles R. Owens and John Van Horn
Roger Patterson and Antoinette LeBel
Reaume Richardson
David and Mary Beth Redding
John and Karen Reynolds
David and Leigh Ann Reynolds
James and Jean Richardson
François and Carol Rigolot
Donald Royer
Albert and Susan Sabo

Saiful Bouquet Structural Engineers
San Marino Congregational Church
San Marino Rotary Charities
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Linda Sindell
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Joseph and Holly Stephens
Nathan Sugimoto
Ronald Sumida
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Ian Thompson
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Stephen and Carina Walker
Arthur B. Walsh
Carol and Gregory Watson
Brenton and Deborah Weirick
Western Asset Management Company
Elise and Rick Wetzel
Walter M. White
Alan Willson and Ricki D. Weinberger

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Patrick Adlam
Joan and Andreas Aebi Ph.D.
Arden and Charleen Albee
Albuquerque Community Foundation
Sam and Janette Alibrando
All Nations SDA Church
Lawanda R. Allee
Walter R. Allen and Cathy Daniels
James Anderson
John F. Anthony
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Avery Dennison
Eloise Ayala-Ramirez
Guilford and Gwendolyn Babcock
Bruce and Judy Bailey
Bank of America Matching Gift Fund
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Michael and Patricia Barrett
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Gordon Bellaver
Holger and Elizabeth Besch
Cornelia D. Bloomer
Bluebeam Inc.
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William and Claire Bogaard
Jeffrey T. Bornstein and Linda M. Rogers
Ralph Bredehorst
Robert and Diane Bridges
Randy D. Brown
Joe and Yvonne Brown
Ted and Kim Budge
Barbara A. Burke
Roberta L. Burns
Joseph and Miriam Butler
Barbara Barrett Byrne
David T. Callaghan and Alexandra Schaffert Callaghan
Darla Campbell
Robert Carr
Claude Cazzulino and Theresa M. Traber
Tony Chahine O.D.
Robert and Elene Chamberlain
Jose and Tina Ching
City of Bradbury
Louise Clark
David and Susan Codiga
Ivan and Patricia Colburn
Bradley Colerick
Gilbert S. Conn
Andrea Connell
Jane Conner
Noel R. Corngold and Emily S. Adelsohn
Mr. Donald A. Cotton
Rita K. Coulter
MaryRose and Thomas Courtney

Constance Crawford
Margaret T. Cunningham
Fabrizio d'Auria and Susan Paulsen-d'Auria
Michael E. Davis and Mary A. Freeman
Janet and Edgar Davis
Stephen Denz
Abigail and Charles Deser
James and Donna Diener
Brendan M. Dixon
John and Colleen Donovan
Dorothy & William Davila Foundation
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Charles Duvall
Edison International Employee Contributions
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Mary Escherich
Robert Fazio
Steven M. Fedell
Raymond and Sydney Feeney
Renee Fenty
First Church of Christ, Scientist
Pasadena
First Congregational Church Of Pasadena
First Presbyterian Church Altadena
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The Fletcher Jones Foundation
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William Forman
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Jerry and Eunice Froberg
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Roberto M. Gallegos
Gamble Jones Investment Counsel
Anupom and Sujata Ganguli
Donald Gertmenian
Katherine Gfeller
Saina Ghandchi and Benjamin E. Deverman
Ali and Mary Ghassemi
Michael and Camille Gillespie
Jay and Marie Goldstone
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Gonzalez/Goodale Architects
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Robert Gounley and Paula Delfosse
James and Sarah Griffin
Eva Gross Friedman and Sheldon E. Friedman
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Douglas and Cheryl Harlow
Dr. Katharine Harrington
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Andrew Hauschild
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Quanita Haynes
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Paul and Susan Holman
Jesse Hong
John G. Horn and Linda M. Burrow
Nicholas and Caroline Howell
Peter Huang and Christine Ma
Mitchell and Tori Hudson
Huntington Memorial Hospital
Robert and Gail Israel
Andrew and Darlene Jarvis
Helga Johnstone
Desarae Jones
Howard and Elizabeth Kahn
Leon S. Kaplan
Sammy Kayali
Jocelyn G. Keene and Thomas Phillips
Dov D. Kelemer and Sarah Jo Marks
Ralph and Margo Kidushim
Sherry and David Kirchheimer
Richard and Darleen Kleinert
F. Ryan Knoll
Carlin Koch
Anthony Koerner M.D.
Glen and Natalie Kraemer
Melissa Krance
Jonathan Le Plastrier and Sara Thacher
Niceole Levy
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Terrance and Sandra Lindoerfer
Matt and Melanie Lyons
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Ian and Jan MacMillan
Barbara J. Madden
Earl and Rosina Maize
Marcia Brady Tucker Foundation
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Jocelyn L. Matitu
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Andrew and Jill McMahon
Jim and Caroline McManus
Dayle and Patricia McMillan
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Allan and Susan Mohrman
Joseph and Sarah Montes

Jim and Cary Moore
Lucia Morassini
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Jerald L. Mosley
Robert and Laura Mosqueda
Gretl and G. Arnold Mulder MD
Elliott and Lynn Murphy
The Negri Foundation
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Glenn Nelson
Scott E. and Lisa Nelson
Dana and Edward Newman
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Steven Olson
Oneonta Congregational Church
Orange Grove Monthly Meeting of Friends
Hazel Oriondo
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Jesse and Lina Ou
Outlook Newspapers
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Jeffrey and Joan Palmer
Prashanth Pandian
Pasadena City College
Pasadena Kiwanis Foundation
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Carol and Anthony Penido
Kim Perez
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Piyush Prakash and Richard Korn
John and Roberta Preskill
Robert and Bernhild Quintero
Bruce Rauhe
Eduardo Repetto
Mark and Jeana Rettig
Elisabeth A. Richter
Robert and Louise Ritchie
William C. Robertson
Steven and Sari Roden
Joseph Rohde and Melody Malmberg
The Rose Bowl Foundation
Linda and Don Rush
Salember Family Charitable Fund
El Sayed and Ludina Sallam
Wayne and Susan San Filippo
San Marino Community Church
Michael and Kelly Sanchez
Jan Sanders
Trudi Sandmeier
Anneila I. Sargent
Nancy L. Sarkisian
Jonathan Sauder
Lorraine Saunders
Barbara and Robert Scheibel
Mr. William Neil and Dr. Sarah Schoellkopf
Jack Scott

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Margaret H. Sedenquist
Alex and Karen Sessions
Margaret E. Settle
Victoria Shabanian
Wai-Tse Siao
Lawrence R. Sidman and Jana B. Singer
Carl and Janet Siechert
Arnold Siegel and Susan Futterman
Harpal and Gita Singh
Matthew Skokan and Michelle Stilts-Skokan
Lewis and Victoria Snow
Katherine Barnard Solaini
South Pasadena Rotary Foundation
Dave Sparks
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Mark Spears and Lucinda Bailey
Jill R. Spuehler Ph.D.
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