

NEWS + SPRING + 2022

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Dear Friends,

When you think of homelessness, what image pops into your mind? Is it the tents lining the roads and underpasses or the person walking down the street pushing a shopping cart full of bags? These images portray at least some of the reality in Los Angeles, but do not capture the full picture of homelessness.

If you were to see Quintana walking down the street, you would not have thought of her as one of the "homeless." She is a young, articulate, and intelligent woman and mother of three young children.

And yet, Quintana and her kids were homeless, and lived for three years in the back of their van.

During that time, she did everything in her power to make her kids' lives as normal as possible: provided meals in the back of the van, helped them with schoolwork, and spent time outside together, rather than in their vehicle.

She tried to reach out for help to the school district. The response was to send Children's Services after her, making her not want to ask help from anyone again, for fear of losing her kids.

Eventually, Quintana met one of our outreach workers who asked her if she wanted housing. At first skeptical, she eventually said yes. She shared that she didn't really believe it was going to happen but was willing to try.

Within a couple of weeks, she was offered a place at Marv's Place, a permanent supportive housing building for families.

"Now I have hope, now I can dream," she said. This is what housing can do.

Unfortunately, Quintana was recently rear-ended, totaling the car she had saved up to buy. She experienced a concussion and had to be hospitalized.

"When I came home from the hospital, I was so grateful for my apartment. I am not living in a van anymore. I have a home and comfortable bed to recover in."

With the help of a Site Coordinator, Quintana has the support to keep her life and family on track. She is making it to her doctor appointments and keeping up with her kids' education. She is also able to go on job interviews to find the job that will work with her schedule to be there for her kids after school.

"I am so grateful to be able to be a part of their school life. When we were living in the van, I worried that they would try to take my kids from me. Now when the school calls, it is about how I can volunteer and make a difference."

Quintana is one of thousands of examples of people who ended up unhoused because of a life crisis. The people most impacted are those who are most vulnerable: foster youth, seniors, people with physical or mental health issues, victims of domestic violence, and those who live in poverty.

So, the next time you think about homelessness, ask yourself, "How do we create a community where all people can find a home and, like Quintana and her children, can build a new life for themselves, and where they too can once again hope and dream?"

Sincerely.

Anne Miskey Chief Executive Officer



Anne Miskey, Chief Executive Officer

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Ways You Can Help

This spring, our volunteer department has a special need for Welcome Home Kits, which provide people moving in or out of our transitional or permanent housing facilities with necessary items. A great opportunity for volunteers looking to complete service award projects or school projects, the kits can be assembled at home and delivered. We are also looking for volunteers to help with our Adopt-a-Meal program, our longest running volunteer opportunity and a great way to share your favorite recipes from home with our clients. You can cook the meals at home or use our kitchen and equipment.

Learn how you can be part of the solution at unionstationhs.org/help/volunteer





CPOs Share Leadership

To meet the growing needs of our clients, we have reimagined the role of our Chief Program Office to now house four leaders in their fields. The experience of these four CPOs working together collaboratively ensures we can provide best in class services in our provider area as well as expand to new communities.



has extensive experience working with the Coordinated

Entry System and navigating

housing resources.



is a Doctoral candidate in Psychology with 12 years' experience working with vulnerable populations, especially community members experiencing

homelessness in LA County.



SARAH HOPPMEYER
is a Licensed Marriage and Family
Therapist with extensive training and
experience in trauma informed care.



RAJI SHIVSHANKER
is a Licensed Clinical Social Worker
with 12 years of experience working
with youth and adults experiencing
homelessness.

Learn more about our leadership team at <u>unionstationhs.org/our-people</u>

Making an Impact

We are working every day to make a difference and end homelessness. Did you know that last year our staff and 1,450 volunteers, including individuals, businesses, and foundations made a tremendous impact in the community?

Check out these life-changing stats and read the complete annual report at unionstationhs.org/annualreport

3,877 INDIVIDUALS SERVED

IMPACT: Helped more than 3,800 people find shelter, housing, and services.

989 PEOPLE SHELTERED

IMPACT: Provided 989 people with safe emergency and bridge housing. 218,300 MEALS SERVED

IMPACT: Served more than 218,000 meals to food insecure adults and families.

785 PERMANENTLY HOUSED

IMPACT: Helped 785 people move from homelessness to housing with a 97% retention rate.

3rd Annual Value Award Winners

Accountability, Excellence, Resilience, Courage, Community, Justice, and Respect...these are the values that make up our unique culture at Union Station Homeless Services. While all members of our staff are extraordinary, eight team members went above and beyond last year to bring our core values to life every day at work. Congrats to our eight peer-nominated Value Award winners!



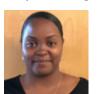
Erin Butler



Sylvia Khatchadourian



Candy De Santiago



Renee Magee



mber Follet



Cathy Medina



Cortez Freeman



Alex Steinkruger

5th Annual Masters of Taste



On April 3rd, over 100 Culinary, Beverage, and Sweet Masters united on the field of the Rose Bowl Stadium for the return of Masters of Taste. Returning after a two year hiatus due to the pandemic, LA's premiere food and beverage festival brought together over 2,000 attendees to sample the offerings of some of California's most renowned and accomplished eateries, breweries, wineries, and bakeries.

In addition to the guests and Masters, the day was made possible by 150 hardworking volunteers who helped during the week leading up to the event and assisted with setup, guest check in, serving tastings in the lounges, and cleaning up on event day. A special thank you to our Platinum Sponsors — **Beam Suntory (The House of Suntory)** and the **Judith L. Chiara Charitable Fund**, and our Gold Sponsors — **The Thai Trade Center**, **US Bank**, and **Western Asset Management**. And, thank you to all our sponsors who made the day possible!

By the end of the evening, everyone was dancing together, laughing with friends and family. This year's Masters of Taste was electric and joyous. Best of all, everyone came together to raise an astounding \$650,000 in support of Union Station Homeless Services' mission to help individuals and families rebuild their lives.



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 ${\tt HOUSING + EMPLOYMENT + LIFE SKILLS}$

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"Souper" Bowl Fundraiser

We were bowled over by the creativity and generosity of Caleigh Deyer, a junior at Westridge School. As part of her community action project, called the Bowl-A-Thon, she gathered volunteers to donate their time to make ceramic bowls. Caleigh then filled the one-of-a-kind bowls with tomato soup, sold



them to students, parents, and community members, and donated the proceeds to Union Station. Thank you, Caleigh, and the Westridge School community for coming together on our behalf!





Sustaining Neighbor Monthly Donors Barbara Masters and Marc Weiss have been members of the Union Station family for years. The beginning of the pandemic inspired them to not only increase their monthly gift, but also match the donations of new and increasing Sustaining Neighbors. Barbara and Marc's commitment to Union Station inspired 24 donors to take advantage of their matching gift and will increase monthly giving by more than \$15,000 over the course of the next year!

"Regular, repeating contributions give Union Station a steady stream of resources to work from, making it easier for them to plan and deliver the kinds of services folks need," said Barbara and Marc.

Learn more about becoming a Sustaining Neighbor at unionstationhs.org/sustaining neighbors

Leaving a Legacy: Noel Corngold



Noel Corngold, a Professor of Applied Physics, joined the Caltech community in 1966. During his 44-year career, he researched reactor theory and mathematical physics, produced many papers on the topic, taught and supervised numerous students and lectured at venues worldwide. His passion for physics and dedication to his students never left him.

Noel greatly admired Union Station Homeless Services' work and honored us with his first gift of \$15 in 1986. Over the years, the Corngold family has shared not only monetary donations but also the talents of Noel's son, Jordan, who serves on our Board of Directors. We are deeply grateful and humbled by Noel's gifts.

To learn more about leaving a legacy, please visit unionstationhs.org/legacysociety